

39 S Pine Street
Dover, NH 03820
January 29, 2008

Federal Communications Commission
Wireline Competition Bureau
Competition Policy Division
Washington, DC 20554

RE: \$63.71 Application of Comcast Phone of New Hampshire LLC

To Whom It May Concern:

Recently, I was informed by my carrier, Comcast, that they intended to transfer my basic 'lifeline' service into their highest priced tier — providing all possible services and features (whether I want them or not) at triple the price I have been paying, pending approval of the New Hampshire Public Utilities Commission. I wrote to that commission explaining that all I and others similarly situated want is basic lifeline service, and not to be overcharged for services we don't want and won't use. It would seem they agreed, because Comcast has apparently abandoned that approach and now plans, through you, to simply discontinue this service, forcing customers like me to take that higher priced, bloated service or find another carrier, again at a higher price.

For the kind of lifeline service we are discussing, there are (including Comcast) two carriers in my area — the other being Verizon, which as I write, is in the process of trying to sell their phone service to FairPoint (pending approval of the PUCs of New Hampshire, Vermont and Maine). As such, the service to be provided and the price one would pay are very much up in the air. It is possible, should you approve Comcast's application, that there would be just one lifeline provider — highly uncompetitive— or none — highly coercive and not in the public interest, nor in the interest of low-income users. **It is vital that simple, lifeline service be available, at affordable rates.**

Considering my previous history as a customer of Verizon, wherein there was a mistake on *every* bill (always in their favor), difficulty in obtaining customer service and not-infrequent incompetence of their staff, you can see why I became a Comcast customer. I have no wish to repeat my previous experience, and pay extra for the 'privilege.'

I urge you, therefore, to reject Comcast's application to discontinue Comcast Digital Phone (as currently constituted).

Sincerely,



C. Alexander Cohen

