



Ann D. Berkowitz
Associate Director – Federal Affairs

1300 I Street, NW
Suite 400 West
Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)

April 30, 2008

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: CC Docket Nos. 92-256, 88-2 and 96-128

Dear Ms. Dortch:

Attached are the first quarter 2008 ONA Installation Maintenance and Parity Reports for Enhanced Services for Verizon East (former Bell Atlantic) and Verizon West (former GTE Telephone Operating Companies) being filed pursuant FCC Orders in above dockets. Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz".

Attachments

cc: Janice Myles

INSTALLATION REPORT - ALL OTHER CUSTOMERS
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	43599	1070	2.45%	3.43
* PBX	2779	33	1.19%	5.03
* CENTREX	10323	80	0.77%	2.94
* WATS	1	0	0.00%	2.00
* Mobile	4745	5	0.11%	4.28
* Feature Group A	116	1	0.86%	6.34
* Foreign Exchange	5	0	0.00%	2.60
* Payphone Services	3048	79	2.59%	17.77
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	11	0	0.00%	14.00
* Feature Group D	3181	30	0.94%	19.21
* DID (Line and Trunk)	0	0	0.00%	0.00
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	159	1	0.63%	4.42
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	24	0	0.00%	1.04
TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	1280	22	1.72%	7.56
* Voice - Switched Line	971	37	3.81%	8.39
* Voice - Switched Trunk	91	4	4.40%	15.75
* Voice & Tone - Radio Land Line	297	12	4.04%	8.01
* Data Low Speed	162	16	9.88%	5.45
* Basic Data & Voice	926	62	6.70%	14.75

INSTALLATION REPORT - ALL OTHER CUSTOMERS
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

* Voice & Data - PSN Access Tie TRK	113	4	3.54%	15.37
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	2	0	0.00%	3.00
* Data Extension, Voice Grade Data	1	0	0.00%	8.00
* Protection Relay Voice Grade	23	1	4.35%	10.65
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	1	1	100.00%	47.00
* Program Audio 50-15000 HZ	28	2	7.14%	5.68
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	343	4	1.17%	3.74
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	2	0	0.00%	2.50
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	3087	44	1.43%	11.43
* Digital Data - 56kb/s	6163	296	4.80%	14.11
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	84782	4185	4.94%	16.09
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	35	0	0.00%	12.06
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

INSTALLATION REPORT - AFFILIATED ESP
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	88198	1968	2.23%	2.01
* PBX	2123	79	3.72%	5.27
* CENTREX	6540	11	0.17%	0.96
* WATS	0	0	0.00%	0.00
* Mobile	16041	63	0.39%	1.63
* Feature Group A	8	0	0.00%	5.00
* Foreign Exchange	3	0	0.00%	1.00
* Payphone Services	465	16	3.44%	5.36
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	10	0	0.00%	2.10
* DID (Line and Trunk)	0	0	0.00%	0.00
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	141	3	2.13%	8.21
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	26	1	3.85%	4.65
TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	497	8	1.61%	3.09
* Voice - Switched Line	1	0	0.00%	8.00
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	167	27	16.17%	11.96
* Data Low Speed	37	0	0.00%	4.68
* Basic Data & Voice	432	47	10.88%	7.83

INSTALLATION REPORT - AFFILIATED ESP
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	1	0	0.00%	7.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	5	0	0.00%	5.40
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	36	2	5.56%	20.31
* Digital Data - 56kb/s	31	7	22.58%	14.19
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	703	53	7.54%	14.41
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	4	0	0.00%	25.50
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	0	0	0.00%	0.00
=====				

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	29267	9282	31.71%	17.61
* PBX	124	55	44.35%	23.43
* CENTREX	2178	656	30.12%	17.64
* WATS	5	1	20.00%	58.60
* Mobile	2	0	0.00%	15.00
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	5	2	40.00%	22.60
* Payphone Services	685	184	26.86%	17.54
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

<^> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	95287	27005	28.34%	17.09
* PBX	1683	537	31.91%	22.29
* CENTREX	114695	30904	26.94%	16.04
* WATS	98	21	21.43%	31.24
* Mobile	19	8	42.11%	58.11
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	330	77	23.33%	12.76
* Payphone Services	2437	803	32.95%	80.57
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

<^> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	5	2.78
* PBX	213	93.37
* CENTREX	224	6.71
* WATS	0	0.00
* Mobile	0	0.00
* Feature Group A	3	3.77
* Foreign Exchange	31	7.09
* Payphone Services	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	23	6.61
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	0	0.00
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	7	6.20
* Protective Relaying	15	1.13
* Control Circuit	3	5.19
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	93	19.76
* Voice - Switched Line	174	5.79
* Voice - Switched Trunk	29	5.02
* Voice & Tone - Radio Land Line	7	8.14
* Data Low Speed	185	3.03
* Basic Data & Voice	411	5.01

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	15	5.00
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	2	2.54
* Protection Relay Voice Grade	9	11.91
* Dedicated Voice Grade - Telephoto & Facsimile	0	0.00
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	0	0.00
* Program Audio 100-5000 HZ	1	4.22
* Program Audio 50-8000 HZ	10	14.93
* Program Audio 50-15000 HZ	0	0.00
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	2	1.45
* TV Channel, One Way 5kHz Audio	0	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	83	3.85
* Digital Data - 2.4kb/s	1	50.58
* Digital Data - 4.8kb/s	9	1.53
* Digital Data - 9.6kb/s	372	6.26
* Digital Data - 56kb/s	3142	6.31
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	38703	3.94
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	0	0.00
* Dedicated Digital - 6.312 MBPS	14	4.40
* Dedicated Digital - 44.736 MBPS	859	1.94
* Dedicated Digital - 45 MBPS or >	35	2.04
TYPE I - DEDICATED ALERT TRANSPORT		
=====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	0	0.00

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	487	2.85
* PBX	2700	6.69
* CENTREX	1416	4.75
* WATS	1	2.73
* Mobile	24	2.61
* Feature Group A	108	4.78
* Foreign Exchange	740	5.73
* Payphone Services	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	883	7.17
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	1	1.67
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	225	5.09
* Protective Relaying	209	3.18
* Control Circuit	815	201.98
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	820	9.20
* Voice - Switched Line	926	4.23
* Voice - Switched Trunk	44	6.90
* Voice & Tone - Radio Land Line	690	6.79
* Data Low Speed	2170	4.12
* Basic Data & Voice	512	4.51

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP
1st Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie TRK	32	5.18
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	123	3.98
* Protection Relay Voice Grade	42	2.73
* Dedicated Voice Grade - Telephoto & Facsimile	0	0.00
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	8	8.17
* Program Audio 100-5000 HZ	9	9.45
* Program Audio 50-8000 HZ	28	13.91
* Program Audio 50-15000 HZ	87	8.61
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	131	7.89
* TV Channel, One Way 5kHz Audio	1	6.03
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	1054	6.83
* Digital Data - 2.4kb/s	909	3.63
* Digital Data - 4.8kb/s	22	1.95
* Digital Data - 9.6kb/s	680	3.71
* Digital Data - 56kb/s	8929	25.85
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	27944	3.78
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	108	2.67
* Dedicated Digital - 6.312 MBPS	40	3.76
* Dedicated Digital - 44.736 MBPS	879	3.06
* Dedicated Digital - 45 MBPS or >	281	3.15
TYPE I - DEDICATED ALERT TRANSPORT		
=====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	0	0.00

INSTALLATION REPORT - ALL OTHER CUSTOMERS
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	89	31	34.83%	26.11
* PBX	40	5	12.50%	10.38
* CENTREX	30	5	16.67%	10.90
* WATS	0	0	0.00%	0.00
* Mobile	0	0	0.00%	0.00
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	12	0	0.00%	8.58
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	0	0	0.00%	0.00
* DID (Line and Trunk)	0	0	0.00%	0.00
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	1	0	0.00%	19.00
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	1	0	0.00%	15.00
* Control Circuit	0	0	0.00%	0.00
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	1	0	0.00%	14.00
* Voice - Switched Line	0	0	0.00%	0.00
* Voice - Switched Trunk	1	0	0.00%	37.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	60	4	6.67%	14.67

INSTALLATION REPORT - ALL OTHER CUSTOMERS
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	1	0	0.00%	11.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	5	0	0.00%	8.20
* Digital Data - 56kb/s	505	21	4.16%	12.99
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	13426	232	1.73%	13.79
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	228	2	0.88%	27.72
* Dedicated Digital - 45 MBPS or >	28	0	0.00%	34.36
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				
	0	0	0.00%	0.00

INSTALLATION REPORT - AFFILIATED ESP
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	300	96	32.00%	61.39
* PBX	209	68	32.54%	22.84
* CENTREX	269	104	38.66%	47.92
* WATS	0	0	0.00%	0.00
* Mobile	5	0	0.00%	3.40
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	86	32	37.21%	11.76
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	0	0	0.00%	0.00
* DID (Line and Trunk)	0	0	0.00%	0.00
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	0	0	0.00%	0.00
TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	1	0	0.00%	42.00
* Voice - Switched Line	0	0	0.00%	0.00
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	21	1	4.76%	14.57

INSTALLATION REPORT - AFFILIATED ESP
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	4	0	0.00%	9.75
* Program Audio 50-15000 HZ	3	0	0.00%	10.67
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	3	0	0.00%	9.33
* Digital Data - 56kb/s	17	0	0.00%	14.82
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	1509	48	3.18%	14.76
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	54	1	1.85%	22.70
* Dedicated Digital - 45 MBPS or >	46	0	0.00%	22.09
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				
	0	0	0.00%	0.00

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	4126	1549	37.54%	37.08
* PBX	887	211	23.79%	14.50
* CENTREX	0	0	0.00%	0.00
* WATS	1	0	0.00%	0.93
* Mobile	76	47	61.84%	8.31
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	214	130	60.75%	10.40
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	0	0	0.00%	0.00
* DID (Line and Trunk)	141	84	59.57%	8.21
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	1	1	100.00%	7.23
* Packet Asynch. Access Line	12211	1805	14.78%	33.76
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	12	8	66.67%	11.63
* Protective Relaying	2	1	50.00%	2.48
* Control Circuit	69	40	57.97%	10.20
TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	27	12	44.44%	3.35
* Voice - Switched Line	20	15	75.00%	7.04
* Voice - Switched Trunk	2	2	100.00%	5.41
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	579	269	46.46%	5.39

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	1	0	0.00%	0.75
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	3	3	100.00%	18.31
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	5	3	60.00%	4.54
* Program Audio 50-15000 HZ	1	1	100.00%	5.92
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	125	84	67.20%	12.11
* Digital Data - 2.4kb/s	2	1	50.00%	5.25
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	37	12	32.43%	2.62
* Digital Data - 56kb/s	1646	642	39.00%	3.73
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	15915	7457	46.86%	4.10
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	105	39	37.14%	2.66
* Dedicated Digital - 45 MBPS or >	80	49	61.25%	6.09
TYPE I - DEDICATED ALERT TRANSPORT	0	0	0.00%	0.00
=====				
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	15	9	60.00%	5.62
=====				

**MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP
1st QUARTER 2008 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	5160	2486	48.18%	47.00
* PBX	7050	3212	45.56%	43.16
* CENTREX	0	0	0.00%	0.00
* WATS	2	1	50.00%	2.97
* Mobile	32	20	62.50%	7.61
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	207	122	58.94%	8.75
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	0	0	0.00%	0.00
* DID (Line and Trunk)	62	22	35.48%	3.19
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	13398	2124	15.85%	32.81
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	11	8	72.73%	5.60
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	58	42	72.41%	10.21
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	1	0	0.00%	2.80
* Voice - Switched Line	9	6	66.67%	10.46
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	400	193	48.25%	5.70

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	4	1	25.00%	3.29
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	3	2	66.67%	2.03
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	2	0	0.00%	1.84
* Program Audio 50-15000 HZ	8	7	87.50%	8.52
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	3	1	33.33%	4.66
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	3	1	33.33%	4.16
* Digital Data - 56kb/s	194	69	35.57%	3.62
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	2664	1222	45.87%	4.11
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	28	15	53.57%	2.53
* Dedicated Digital - 45 MBPS or >	5	1	20.00%	2.22
TYPE I - DEDICATED ALERT TRANSPORT	0	0	0.00%	0.00
=====				
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	1	0	0.00%	2.68
=====				

**MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS
1st QUARTER 2008 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	NA	NA
* PBX	NA	NA
* CENTREX	NA	NA
* WATS	NA	NA
* Mobile	NA	NA
* Feature Group A	NA	NA
* Foreign Exchange	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	NA	NA
* Feature Group D	NA	NA
* DID (Line and Trunk)	NA	NA
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	NA	NA
* Packet Synch. Access Line	NA	NA
* Packet Asynch. Access Line	NA	NA
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	NA	NA
* Protective Relaying	NA	NA
* Control Circuit	NA	NA
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	NA	NA
* Telegraph Grade 150 Baud	NA	NA
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	NA	NA
* Voice - Switched Line	NA	NA
* Voice - Switched Trunk	NA	NA
* Voice & Tone - Radio Land Line	NA	NA
* Data Low Speed	NA	NA
* Basic Data & Voice	NA	NA

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	NA	NA
* Voice & Data - SSN Access	NA	NA
* Voice & Data - SSN Intermach. TRK	NA	NA
* Data Extension, Voice Grade Data	NA	NA
* Protection Relay Voice Grade	NA	NA
* Dedicated Voice Grade - Telephoto & Facsimile	NA	NA
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	NA	NA
* Program Audio 100-5000 HZ	NA	NA
* Program Audio 50-8000 HZ	NA	NA
* Program Audio 50-15000 HZ	NA	NA
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	NA	NA
* TV Channel, One Way 5kHz Audio	NA	NA
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	NA	NA
* Digital Data - 2.4kb/s	NA	NA
* Digital Data - 4.8kb/s	NA	NA
* Digital Data - 9.6kb/s	NA	NA
* Digital Data - 56kb/s	NA	NA
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	NA	NA
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	NA	NA
* Dedicated Digital - 6.312 MBPS	NA	NA
* Dedicated Digital - 44.736 MBPS	NA	NA
* Dedicated Digital - 45 MBPS or >	NA	NA
TYPE I - DEDICATED ALERT TRANSPORT		
=====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	NA	NA

**MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP
1st QUARTER 2008 VERIZON WEST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	NA	NA
* PBX	NA	NA
* CENTREX	NA	NA
* WATS	NA	NA
* Mobile	NA	NA
* Feature Group A	NA	NA
* Foreign Exchange	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	NA	NA
* Feature Group D	NA	NA
* DID (Line and Trunk)	NA	NA
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	NA	NA
* Packet Synch. Access Line	NA	NA
* Packet Asynch. Access Line	NA	NA
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	NA	NA
* Protective Relaying	NA	NA
* Control Circuit	NA	NA
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	NA	NA
* Telegraph Grade 150 Baud	NA	NA
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	NA	NA
* Voice - Switched Line	NA	NA
* Voice - Switched Trunk	NA	NA
* Voice & Tone - Radio Land Line	NA	NA
* Data Low Speed	NA	NA
* Basic Data & Voice	NA	NA

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP
1st QUARTER 2008 VERIZON WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	NA	NA
* Voice & Data - SSN Access	NA	NA
* Voice & Data - SSN Intermach. TRK	NA	NA
* Data Extension, Voice Grade Data	NA	NA
* Protection Relay Voice Grade	NA	NA
* Dedicated Voice Grade - Telephoto & Facsimile	NA	NA
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	NA	NA
* Program Audio 100-5000 HZ	NA	NA
* Program Audio 50-8000 HZ	NA	NA
* Program Audio 50-15000 HZ	NA	NA
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	NA	NA
* TV Channel, One Way 5kHz Audio	NA	NA
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	NA	NA
* Digital Data - 2.4kb/s	NA	NA
* Digital Data - 4.8kb/s	NA	NA
* Digital Data - 9.6kb/s	NA	NA
* Digital Data - 56kb/s	NA	NA
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	NA	NA
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	NA	NA
* Dedicated Digital - 6.312 MBPS	NA	NA
* Dedicated Digital - 44.736 MBPS	NA	NA
* Dedicated Digital - 45 MBPS or >	NA	NA
TYPE I - DEDICATED ALERT TRANSPORT		
=====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	NA	NA