



## NOTICE OF TRANSFER OF TELEPHONE SERVICE

RE: 000-000-0000-000

April 30, 2008

Name 1  
Address1 Address 2  
City, State Zip

Dear Name 1,

Until recently, FONES4ALL CORP. ("FONES4ALL") had been providing your local telephone service (dial tone) over the resold facilities of AT&T California (AT&T). As you may be aware, FONES4ALL is no longer able to provide your local telephone service.

To prevent your service from being disconnected without notice to you, AT&T began providing local telephone service to you on April 30, 2008, for a limited transition period. The last day of this limited transition period will be May 30, 2008.

**Important:** Under the terms of the existing agreement between FONES4ALL and AT&T California, AT&T California will provide your local telephone service should you not choose another local service provider by May 30, 2008. This change does NOT affect long distance services you may currently be receiving from an interexchange carrier other than FONES4ALL.

AT&T records indicate that as of April 30, 2008, you have not yet selected another local telephone service provider. There is approximately one month before the limited transition period ends and your service will be transferred to AT&T in accordance with applicable rules of the California Public Utilities Commission ("CPUC").

You have a choice in selecting your telephone service provider.

**If You Select AT&T California for Local Phone Service by the End of the Limited Transition Period:** Please contact AT&T California at 1-800-955-4296 to make arrangements for local telephone service as soon as possible. AT&T California has attractive pricing programs and packages for local service that your AT&T California representative can discuss with you. AT&T California will provide you with the local phone services you request, and it will make local toll and long distance service available to you from the carrier of your choice. **AT&T California will not charge its customary new connection fee or any other change of carrier charges.**

**If You Do Nothing by the Last Day of the Limited Transition Period:** If you have not transferred your service to another local service provider on or before May 30, 2008, your local telephone service will be automatically transferred to AT&T California at no cost to you; you should not experience any telephone service outage. In accordance with the applicable rules of the California Public Utility Commission, services will be provided to you as follows:

**Local Phone Services**— AT&T California will provide the same or equivalent local phone services as you were receiving from FONES4ALL at AT&T California's approved rate structure (see attached summary of AT&T California's service terms and conditions for more details). In addition, AT&T California will not charge its customary new connection fee or any other change of local carrier charges. AT&T California's rates, terms and conditions will be applicable on the date

AT&T California becomes your service provider. AT&T California will contact you by mail or telephone to advise of any post-transfer charges.

**Local Toll and Long Distance Services –**

1. Local Toll from FONES4ALL with Long Distance from Another Carrier – If you use FONES4ALL's local toll but another carrier for long distance, then AT&T will provide your local toll service at AT&T's approved rate structure and you will continue to receive your long distance services from the same carrier.

2. Local Toll and Long Distance Customer of Another Carrier – If you use a long distance carrier other than FONES4ALL for local toll and long distance services, you will receive the same service from the same carrier. If you have a preferred carrier freeze that prevents unsolicited changes on your local phone, local toll, and/or long distance services, and have not contacted AT&T California or another provider by May 30, 2008, the freeze will be lifted and your services transferred according to this section. You must contact AT&T California to arrange for the freeze protection to be reinstated after the transfer.

**If You Select Another Provider:** You must make arrangements with that service provider to transfer your service **before** May 30, 2008. Your selected carrier will determine the charges for the services you select.

If you have any questions about AT&T California's telephone services or features, please contact AT&T California at 1-800-955-4296 or visit our web site at [www.att.com](http://www.att.com).

AT&T California looks forward to meeting your local communications needs. Please see attached terms and conditions.

If you have changed your local telephone service provider since April 30, 2008, please disregard this letter.

Sincerely,

Cheryl Becker  
Coach Manager  
AT&T Accounts Receivable Center

Attachment

AT&T California offers Measured Rate and Flat Rate Service. **Rates do not include taxes, surcharges, or fees.**

Measured Rate Service combines a low monthly rate with local usage charges. This service best serves customers who make very few outgoing local calls. Residential Measured Rate Service ranges from \$5.83 to \$12.86 per month, depending on the service address. Outgoing calls are charged per-minute for local calls, with a \$3.00 call allowance for local calls for residential service. Calls are charged according to time of day, day of week, mileage, and length of call. Monthly rate does not include charges for long distance, local toll, and ZUM 3 calling (where applicable).

Flat Rate Service is also available to residential customers and provides unlimited local calling. The monthly rates range from \$10.94 to \$17.97, depending on the address. The monthly rate does not include charges for long distance, local toll, and ZUM 3 calling (where applicable). California Lifeline Telephone Service is also available and provides monthly assistance for low income residential households. California Lifeline is available as either Measured Rate Service or Flat Rate Service and rates vary by area. For Measured Rate Lifeline Service, rates range from \$2.91 to \$6.42 per month, depending on the service address. This service provides for 60 un-timed local calls per month. Local calls over the 60 call allowance cost \$.08 (8 cents) each. Flat Rate Lifeline Service provides unlimited local calling and rates range from \$5.47 to \$8.99 per month, depending on the service address. These monthly rates do not include charges for long distance, local toll, and ZUM 3 calling (where applicable).

In addition to the basic services described above, AT&T California offers optional calling services. These services are available on a stand-alone basis or in packages for cost savings. You can contact the AT&T California customer service center toll-free at 1-800-955-4296 or access our website at ATT.com for more information about optional calling services, package availability and prices.