



INTERIORS, INC.

Floor - Wall Coverings

410-239-7500 • FAX 410-239-6327
April 25, 2008

Received & Inspected

APR 28 2008

FCC Mail Room

WC Docket 08-48

P.O. Box 232

1214 North Main Street

Hampstead, Maryland 21074

Federal Communications Commission
Washington, DC 20554

RE: 63.71 Application of CTI/StarVox Communications, Inc.

To Whom It May Concern:

We are attaching a copy of a letter that we sent yesterday to Capital Telecommunications (CTI) in an attempt to get them to release our long distance service so that we can place that service with another carrier.

Their letter to us dated March 17, 2008, told us that we must seek another carrier for our service since they would be discontinuing our telecommunications services. For the last two weeks, we have been trying to call the 800 phone number provided for CTI, as well as their local number and another 800 number that was provided when we called the local number. None of those phones are being answered. We have also tried emailing and FAXing instructions to them to get them to release our service, which apparently has a "PIC Hold" on it so that it cannot be transferred to another carrier. We have had no response to any attempt at communications with them.

We are a small business in Carroll County, Maryland, and depend on our long distance service, and especially our toll-free number, as a means of communicating with our existing and prospective customers. In this already very sluggish economy, we cannot afford to have our telephone service interrupted. We find it ironic that CTI has told us that we must change carriers, and yet they won't release our numbers so that another carrier can take over.

If there is anything your agency could do to encourage their cooperation so that we can proceed with the change over of our service to another carrier, we would appreciate it.

Very truly yours,

Donna K. Wright
Vice President

Attachment



INTERIORS, INC.

Floor • Wall Coverings

410-239-7500 • FAX 410-239-6327

P.O.Box 232

1214 North Main Street

Hampstead, Maryland 21074

April 24, 2008

Capital Telecommunications, Inc.
200 West Market Street
York, PA 17401

Your Account Number 402710

To Whom It May Concern:

We have been trying to make contact with your offices by telephone, email, and FAX, and have received no response to any of those. We are trying to change our business telephone long distance service in response to your letter telling us that we must do so. We have selected another company to handle our long distance service, but when they tried to make the change, they were told that there was a "PIC Freeze" on our account so that no changes could be made.

Please release our long distance lines so that they may be picked up by Pioneer Telephone. Their PIC Code is 0444 for out of state (Global Crossing) and the instate PIC Code is 0333 (Sprint). This change to Pioneer should be done immediately and should include all of our business phone lines:

| | |
|--------------|--------------|
| 410-374-4100 | 410-239-7500 |
| 410-239-7550 | 410-239-8557 |
| 410-239-6434 | 410-239-6327 |
| 800-864-7740 | |

Please contact us if there is any problem with this transfer, as our business depends on our long distance telephone service. Contact information is below.

Very truly yours,

Donna K. Wright
Vice President
410-239-7500
dkwright@townepride.com

Ken Wright
President
410-239-7500

Craig Wright
Vice President
410-239-7500
cmwright@townepride.com

CERTIFIED MAIL/RETURN RECEIPT

**Towde
Pride**

INTERIORS, INC.

P.O. Box 232

1214 North Main Street
Hampstead, MD 21074

CERTIFIED MAIL

SP1



7004 1350 0001 1205 5541



Route

TENI QUE

Delivery Point

6-A430

McDonald, Rodney 04/28/08
202-418-7513 WCB 11:20:08

PO#

Sdr TOWDE PRIDE INTERIOR

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W102005JLI

Federal Communications Commission
Washington, DC 20554

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