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FILED VIA ECFS

May 2, 2008

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*¹ concerning Qwest Corporation's ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the first quarter of 2008. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Melissa E. Newman

Copy to: Christina Parker (via e-mail at christina.parker@fcc.gov)

Attachment

¹ See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), *vacated in part, Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

Quarterly ONA Installation Detail Report
Qwest
QTR 1 2008

	AFFILIATE		ALL OTHERS	
A1 - Business				
Total Orders	140,862	Average Interval	94,519	Average Interval
Due Dates Missed	1,182	(In Days)	1,264	(In Days)
% Due Dates Missed	0.84%	3	1.34%	3
		0		0
A2 - PBX				
Total Orders	390	Average Interval	3,753	Average Interval
Due Dates Missed	11	(In Days)	332	(In Days)
% Due Dates Missed	2.82%	5	8.85%	14
		6		9
A3 - Centrex				
Total Orders	5,311	Average Interval	4,988	Average Interval
Due Dates Missed	73	(In Days)	199	(In Days)
% Due Dates Missed	1.37%	4	3.99%	7
		3		6
A4 - WATS				
Total Orders	30	Average Interval	822	Average Interval
Due Dates Missed	0	(In Days)	4	(In Days)
% Due Dates Missed	0.00%	3	0.49%	2
		No Activity		0
A5 - Mobile				
Total Orders	1	Average Interval	9	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	0	0.00%	3
		No Activity		No Activity
A6 - Feature Group A				
Total Orders	2	Average Interval	34	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	0	8.82%	8
		No Activity		6
A7 - Foreign Exchange				
Total Orders	48	Average Interval	146	Average Interval
Due Dates Missed	0	(In Days)	9	(In Days)
% Due Dates Missed	0.00%	3	6.16%	4
		No Activity		8

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report
Qwest
QTR 1 2008**

	AFFILIATE		ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	20	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	5.00%	14
		No Activity		27
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	1,665	Average Interval
Due Dates Missed	No Activity	(In Days)	114	(In Days)
% Due Dates Missed	No Activity	No Activity	6.85%	20
		No Activity		16
B3 - DID				
Total Orders	142	Average Interval	2,095	Average Interval
Due Dates Missed	53	(In Days)	697	(In Days)
% Due Dates Missed	37.32%	26	33.27%	21
		8		10

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report
Qwest
QTR 1 2008**

	AFFILIATE		ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	2	Average Interval	19	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	2	0.00%	3
		0		1
C2 - Packet Synchronous Access				
Total Orders	21	Average Interval	3,256	Average Interval
Due Dates Missed	10	(In Days)	322	(In Days)
% Due Dates Missed	47.62%	34	9.89%	15
		No Activity		7
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 1 2008**

	AFFILIATE		ALL OTHERS	
D1 - Protective Alarm				
Total Orders	2	Average Interval	48	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	2	0.00%	3
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 1 2008**

	AFFILIATE		ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	139	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 1 2008

	AFFILIATE		ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	8	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	40
		No Activity		No Activity
F2 - Voice, Switched Line				
Total Orders	9	Average Interval	323	Average Interval
Due Dates Missed	3	(In Days)	56	(In Days)
% Due Dates Missed	33.33%	18	17.34%	14
		No Activity		4
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	664	Average Interval
Due Dates Missed	No Activity	(In Days)	66	(In Days)
% Due Dates Missed	No Activity	No Activity	9.94%	14
		No Activity		18
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	19	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	10.53%	11
		No Activity		3
F6 - Basic Data and Voice				
Total Orders	No Activity	Average Interval	1,345	Average Interval
Due Dates Missed	No Activity	(In Days)	905	(In Days)
% Due Dates Missed	No Activity	No Activity	67.29%	42
		No Activity		4
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	77	Average Interval
Due Dates Missed	No Activity	(In Days)	6	(In Days)
% Due Dates Missed	No Activity	No Activity	7.79%	13
		No Activity		No Activity
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	83	Average Interval
Due Dates Missed	No Activity	(In Days)	13	(In Days)
% Due Dates Missed	No Activity	No Activity	15.66%	20
		No Activity		27
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	9
		No Activity		No Activity
F10 - Data Extension, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval

Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F11 - Voice Grade Telephoto and Facsimile				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F12 - Protective Relay, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report
Qwest
QTR 1 2008**

AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	13	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	28.57%	9
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	No Activity	Average Interval	13	Average Interval
Due Dates Missed	No Activity	(In Days)	4	(In Days)
% Due Dates Missed	No Activity	No Activity	30.77%	13
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	5	Average Interval	11	Average Interval
Due Dates Missed	3	(In Days)	4	(In Days)
% Due Dates Missed	60.00%	3	36.36%	10
		No Activity		No Activity

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report
Qwest
QTR 1 2008**

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	No Activity	Average Interval	126	Average Interval
Due Dates Missed	No Activity	(In Days)	32	(In Days)
% Due Dates Missed	No Activity	No Activity	25.40%	17
		No Activity		21
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 1 2008**

	AFFILIATE		ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	5	Average Interval	13	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	0.00%	3	7.69%	7
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	9
		No Activity		No Activity
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	78	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	1.28%	8
		No Activity		3
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	14
		No Activity		3

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 1 2008**

	AFFILIATE		ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	85	Average Interval	44,820	Average Interval
Due Dates Missed	19	(In Days)	3,776	(In Days)
% Due Dates Missed	22.35%	20	8.42%	14
		7		7

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 1 2008**

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	2	Average Interval	3,001	Average Interval
Due Dates Missed	1	(In Days)	663	(In Days)
% Due Dates Missed	50.00%	24	22.09%	25
		No Activity		7
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	2	Average Interval	288	Average Interval
Due Dates Missed	0	(In Days)	58	(In Days)
% Due Dates Missed	0.00%	9	20.14%	18
		No Activity		10

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 1 2008**

AFFILIATE			ALL OTHERS	
L1 - Smart PAL				
Total Orders	No Activity	Average Interval	1,157	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		2
L2 - Basic PAL				
Total Orders	2	Average Interval	6,723	Average Interval
Due Dates Missed	0	(In Days)	5	(In Days)
% Due Dates Missed	0.00%	4	0.07%	4
		No Activity		2

 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	2	24
Average Interval in Hrs/Mns	11:49	4:43
A2 - PBX		
Total Tickets	21	229
Average Interval in Hrs/Mns	2:28	5:01
A3 - Centrex		
Total Tickets	8	48
Average Interval in Hrs/Mns	3:01	2:57
A4 - WATS		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	4:09
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	16
Average Interval in Hrs/Mns	No Activity	2:02
A7 - Foreign Exchange		
Total Tickets	10	97
Average Interval in Hrs/Mns	5:08	4:01

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
B1 - Feature Group B		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	2:38
B2 - Feature Group D		
Total Tickets	No Activity	62
Average Interval in Hrs/Mns	No Activity	3:17
B3 - DID		
Total Tickets	24	221
Average Interval in Hrs/Mns	2:42	4:34

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	No Activity	54
Average Interval in Hrs/Mns	No Activity	1:58
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
D1 - Protective Alarm		
Total Tickets	1	18
Average Interval in Hrs/Mns	0:54	3:50
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	10:21

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	13
Average Interval in Hrs/Mns	No Activity	2:36
F2 - Voice, Switched Line		
Total Tickets	113	644
Average Interval in Hrs/Mns	4:37	3:50
F3 - Voice, Switched Trunk		
Total Tickets	24	361
Average Interval in Hrs/Mns	1:36	3:48
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	29
Average Interval in Hrs/Mns	No Activity	3:37
F5 - Data, Low Speed		
Total Tickets	No Activity	30
Average Interval in Hrs/Mns	No Activity	3:29
F6 - Basic Data and Voice		
Total Tickets	13	973
Average Interval in Hrs/Mns	2:24	3:27
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	13
Average Interval in Hrs/Mns	No Activity	5:32
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	9
Average Interval in Hrs/Mns	No Activity	7:17
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	20:01

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	2:21
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	3:07
G3 - Program Audio, 50-8000 Hz		
Total Tickets	No Activity	27
Average Interval in Hrs/Mns	No Activity	3:20
G4 - Program Audio, 50-15000 Hz		
Total Tickets	1	31
Average Interval in Hrs/Mns	0:18	5:35

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	11
Average Interval in Hrs/Mns	No Activity	2:17
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report
Qwest
QTR 1 2008

	AFFILIATE	ALL OTHERS
I1 - Digital Voice Circuit		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	3:02
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	0:25
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	29
Average Interval in Hrs/Mns	No Activity	3:03
I5 - Digital Data, 56 kbps		
Total Tickets	No Activity	1,173
Average Interval in Hrs/Mns	No Activity	2:38

Quarterly ONA Maintenance Report
Qwest
QTR 1 2008

	AFFILIATE	ALL OTHERS
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	181	13,265
Average Interval in Hrs/Mns	4:18	3:21

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	No Activity	357
Average Interval in Hrs/Mns	No Activity	2:06
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	91
Average Interval in Hrs/Mns	No Activity	6:33

Quarterly ONA Maintenance Report

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report - Tickets with Due Dates

**Qwest
QTR 1 2008**

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	26,554	23,170
Average Interval in Hrs/Mns	10:44	11:54
Due Dates Missed	3,225	2,887
% Due Dates Missed	12.15%	12.46%
A2 - PBX		
Total Tickets	89	460
Average Interval in Hrs/Mns	14:56	10:42
Due Dates Missed	12	54
% Due Dates Missed	13.48%	11.74%
A3 - Centrex		
Total Tickets	1,442	1,532
Average Interval in Hrs/Mns	12:08	12:03
Due Dates Missed	210	199
% Due Dates Missed	14.56%	12.99%
A4 - WATS		
Total Tickets	2	4
Average Interval in Hrs/Mns	4:49	6:05
Due Dates Missed	1	1
% Due Dates Missed	50.00%	25.00%
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	9:22
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
A7 - Foreign Exchange		
Total Tickets	43	127
Average Interval in Hrs/Mns	11:30	13:21
Due Dates Missed	7	18
% Due Dates Missed	16.28%	14.17%
