

We support the FCC taking action to develop new software or procedures for blocking harrassing 911 calls made by non-initialized cell phones. This has been a major problem for years. Life threatening calls may go unanswered due to dispatchers having to deal with repeat calls from non-initialized phones. We have had many critical situations where these phones have caused emergency responders risking life to respond to false calls.

One instance we had in our county involved children on a school bus calling in false 911 calls of wrecks, rapes, etc on a non-initialized phone while traveling home from school. We wasted several emergency responses to these false calls and risk the lives of the responders and our citizens. Luckily the bus driver happened to see the children and confiscated the phone.

Normally not a day goes by that we don't get several hangups, children playing, harrassing calls, etc from non-initialized phones in our 911 center.

Please help us with this problem.