

I am the 9-1-1 Coordinator for a large regionalized 9-1-1 dispatch center in southern New Jersey. We answer an average of 550 9-1-1 calls per day. We have experienced numerous fraudulent and prank calls to 9-1-1 from non-service initialized cellular phones.

Sometimes these calls tie up our 9-1-1 trunks and operators for several hours at a time. It is crucial to the integrity of the 9-1-1 network and operations that we have a way to disable these phones from continuing to dial 9-1-1 if they repeatedly and falsely initiate calls to 9-1-1.