

We have lived in Broadlands for 5 years. At first, the bundled services seemed great and we were assured Openband would remain competitive in its offerings. They were busy updating things last year but they still lag behind other services and I have no way to opt out of this contract. Many have complained we are told it is not the same service or not required service. Some things have improved but they are not keeping pace as I was promised and I can't take my service elsewhere. The builder has a stake in Openband so I can't get any help there.
Thank you Sonya Hunt