

I am pleased with the recent FCC order that the 10-digit telephone number and emergency systems be in place for Video Phones and other similar video and text telecommunication devices by the end of this year. From my readings and the information I've been able to get, the next step is to decide how the distribution and monitoring of the 10-digit number will be handled. It is my understanding that there are 3 proposals under consideration:

HOVRS/AT&T

CSDVRS

NeuStar

I know that the FCC are receiving proposals from the telecommunication service providers as well as the consumers, whose range of understanding the technology involved and being in a position to advise which they prefer probably range from having almost nil, if any, knowledge to very sophisticated and profound understanding of the pros and cons of the different proposals. I'm your average Joe with probably a better than average understanding of how the various proposals work and a rather limited understanding of the advantages and disadvantages of each proposal. But as a consumer, I don't feel it is my job to advise which proposal I think is best, but rather to indicate what I'd want as a consumer of the various video and text telecommunications system. I feel that it is FCC's DRO's job to evaluate the various proposals to determine which proposal will result in a video/text telecommunications system that is the most **FUNCTIONALLY EQUIVALENT** to the telephone communication system that hearing people have. Below is a list of some things that I want to see available in the video/text communications system. These requests are not meant to be all inclusive as you are aware of how the telephone communications system works, what is offered, and what kinds of built in protections are included to prevent, or at least limit, abuse and fraud.

Below is what I'd like for the FCC/DRO to consider in their judging which of the proposals will best meet the needs of the video/text telecommunication consumers:

- Be as user friendly as the landline, cell, mobile, and VoIP phones.
- I want the same features, if technologically attainable, that are available on the various telephones used by hearing people such as Call Forwarding; Call Waiting; Video Mail (deaf and hard of hearing person's functional equivalence of Voice Mail); Caller ID; etc.
- The same safety and protection from hacking, spamming, and hacking that hearing people have to prevent access to the video/text telecommunications system.
- Be able to receive and respond to calls with full protection. I understand that opening Firewalls may be involved. Since the use of Firewalls is beyond my level of understanding, I want assurance of protection from the invaders when using the video/text telecommunications system.

I close with appreciation for listening. Thank you.