

I am tired of cell phone providers locking me into long-term contracts with costly early termination fees. I urge you to give consumers a more powerful marketplace and limit these exorbitant early termination fees -- but not at the expense of my legal right to sue wireless companies for potentially illegal behavior.

Wireless companies say they have to charge these fees to recover "subsidies" they give consumers for free phones. But I'm skeptical that consumers are getting much or anything for free in the end, especially when these penalties range from \$175 to \$250.

I feel that it is discriminating against people on a limited income...because they can't afford the termination fee and are stuck with poor quality service.

I am a dissatisfied SideKick user. Tmobile's SideKick network is probably the most pathetic one out there...it is down often without warning. Meaning my phone appears to have great service...but isn't actually working. I was getting emails with a 9 day delay. I can't tell what the personal cost to my business in lost income I incurred. Yet, I can't afford to dump them and pay \$\$\$ for a new phone and a new plan.

It's bad enough that I can't take my phone with me when I change cell phone companies. Why do I have to pay a penalty when I want to leave my provider for bad service? That just locks me in to paying for something I don't want.

Please rein in these excessive early termination fees so I can fully utilize the power of the marketplace to get the cell phone service I want. But I urge you to not give away consumers' rights to take wireless companies to court for potentially illegal fees. Cell phone companies shouldn't get special legal treatment just for giving consumers a fair shake.

Your time would be better spent going after Companies and making sure that they are providing decent service. For example, my phone service was completely unreliable for 2 months. That is totally unacceptable. When questioned about it in the past, their response is "we don't guarantee service". And if I was to say, "I don't guarantee

payment" you could imagine how that would go over.

Thank you for leveling the playing field for cell phone customers.