



Jennifer A. Manner  
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June 23, 2008

**Via Electronic Filing**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: Mobile Satellite Ventures Subsidiary LLC  
911 Call Center Post-Implementation Status Report  
IB Docket No. 99-67; CC Docket No. 94-102**

Dear Ms. Dortch:

Pursuant to the Commission's *Second Report and Order* in the above-captioned proceeding released on August 25, 2004,<sup>1</sup> Mobile Satellite Ventures Subsidiary LLC hereby files this 911 Call Center Post-Implementation Status Report.

Please direct any questions regarding this matter to the undersigned.

Very truly yours,

/s/

Jennifer A. Manner

cc: (by email)  
Karl Kensinger, Satellite Division, International Bureau  
Arthur Lechtman, Satellite Division, International Bureau  
[911callcenterreports@fcc.gov](mailto:911callcenterreports@fcc.gov)

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<sup>1</sup> See *Second Report and Order*, CC Docket No. 94-102, IB Docket No. 99-67, FCC 04-201 (August 25, 2004).

## **Mobile Satellite Ventures Subsidiary LLC**

### **Mobile Satellite Service 911 Call Center Post-Implementation Status Report**

#### **(1) Carrier identification**

This report is being filed by Mobile Satellite Ventures Subsidiary LLC.

Mobile Satellite Ventures Subsidiary LLC  
10802 Parkridge Boulevard  
Reston, Virginia 20191  
703-390-2700  
[www.msvlp.com](http://www.msvlp.com)

Filer of report and contact person on 911 issues:

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10802 Parkridge Boulevard  
Reston, Virginia 20191  
703-390-2730 (phone)  
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#### **(2) Location of Call Center**

Intrado, Inc.  
1601 Dry Creek Drive  
Longmont, CO 80503  
Attn: Heather Taylor Oatley  
720-494-5800 (phone)

**(3) Summary of Call Statistics by Month**

<b>Month</b>	<b>Total Calls Received at Call Center</b>	<b>Total Calls Abandoned</b>	<b>Total Calls Forwarded to PSAP</b>	<b>Total Calls Ending at Call Center</b>
June 2007	8	4	3	1
July 2007	14	4	4	6
August 2007	13	5	8	0
September 2007	2	1	1	0
October 2007	7	2	3	2
November 2007	3	0	2	1
December 2007	5	2	1	2
January 2008	3	2	0	1
February 2008	9	2	5	2
March 2008	3	3	0	0
April 2008	6	4	0	2
May 2008	15	10	1	4