



**District of Columbia Complaint Log Summary  
GoAmerica Relay Services Corporation\*  
June 1, 2007 to May 31, 2008**

**District of Columbia Relay Service  
Number of Complaints**

June '07	July '07	Aug '07	Sept '07	Oct '07	Nov '07	Dec '07	Jan '08	Feb '08	Mar '08	Apr '08	May '08
0	1	0	0	0	0	0	0	0	0	0	0

The total number of District of Columbia Relay Service complaints for this reporting period was 1. Complaints are followed up and resolved in a timely manner.

\* GoAmerica acquired the telecommunications relay service assets of Verizon on January 10, 2008.

### District of Columbia Relay Service

Log #	Opened	Description of Issue	Description of Resolution	Closed
390344	7/17/2007	CA had poor voice clarity on a call	Supervisor coached CA on the importance of voice clarity	8/6/2007