

SABIN, BERMANT & GOULD LLP  
ATTORNEYS AT LAW  
FOUR TIMES SQUARE  
NEW YORK, N. Y. 10036-6526

THOMAS M. WILSON  
DIRECT DIAL: 212-381-7110  
FAX: 212-381-7218  
E-MAIL: twilson@sbandg.com

July 18, 2008

**EX PARTE**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

**Re: MB Docket No. 07-51**

Dear Ms. Dortch:

On July 17, 2008, David Marvin, General Manager, Property Solutions, for Bright House Networks (BHN) and I met with Elizabeth Andrion, Deputy Chief to Chairman Martin, and separately with Nancy Murphy, Associate Bureau Chief, Media Bureau, and John Berresford, Holly Saurer, John Norton, all with the Media Bureau, to address quality of service issues under a bulk services agreement raised on behalf of residents of Live Oak Preserve in Tampa, Florida at meetings with Chairman Martin's office and the Media Bureau held on June 18, 2008.

During our meetings, we discussed that the circumstances surrounding the service problems were unique to Live Oak's former provider and not representative of the experience for the vast majority of consumers served under bulk agreements. We also discussed that at the time of the June 18 meeting, residents of Live Oak were still being served by their former provider and that BHN began switching residents over to its system during a three day period beginning June 30 and ending July 2, 2008.

Residents of Live Oak now receive sixteen (16) additional channels and significantly increased Internet speeds for the same price charged by their previous provider. We also relayed that residents receive a discount of thirty-seven percent over BHN's retail services. Now that residents receive their services from a state-of-the-art system, their experience should be much different than under their previous provider.

Finally, with Ms. Andrion, we discussed that if bulk agreements were prohibited, the net result would be a significant increase in rates for the vast majority of those consumers to receive the very same services and would be grossly unfair to them.

Respectfully submitted,



Thomas M. Wilson

TMW/smd

cc: Elizabeth Andrion, Deputy Chief to Chairman Marin  
Cristina Pauze, Legal Advisor to Commissioner McDowell  
Rick Chessen, Legal Advisor to Commissioner Copps  
Nancy Murphy, Associate Bureau Chief, Media Bureau  
John Berresford, Media Bureau  
Holly Sauer, Media Bureau  
John Norton, Media Bureau