Nsight TELSERVICES

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JUL 28 2008
Federal Communications Commission
Office of the Secretary

Marlene H. Dortch, Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Suite TW-A325
Washington, D.C. 20554

Re: **Annual 47 C.F.R. § 64.2009(c) CPNI Certification for 2007**
EB Docket No. 06-36

Form 499 Filer ID: 820630

CERTIFICATION

I, Bradford A. Hansen hereby certify that I am an officer of Brown County CLEC, LLC, a division of Northeast Communications of Wisconsin, Inc. d/b/a Nsight Telservices, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures effective during the calendar year 2007 that are adequate to ensure compliance with the Customer Proprietary Network Information rules set forth in 47 C.F.R. §§ 64.2001 *et seq.* of the rules of the Federal Communications Commission.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is incompliance with the requirements set forth in section 64.2001 *et seq.* of the rules.

Name: Bradford Hansen
Title: VP & COO of Fixed Operations
Date: February 20, 2008

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List A B C D E

Company Name ("Carrier"): Brown County CLEC, LLC, a division of Northeast Communications of Wisconsin, Inc. d/b/a Nsight Telservices

Address: P.O. Box 19079
Green Bay, WI 54307-9079

STATEMENT

Carrier has established operating procedures that ensure compliance with the Federal Communication Commission ("Commission") regulations regarding the protection of customer proprietary network information ("CPNI").

- Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.

- Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

- Carrier maintains a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI. Carrier also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.

- Carrier has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI, and a process ensures that opt-out elections are recorded and followed.

- Carrier took the following actions against data brokers in 2007, including proceedings instituted or petitions filed by Carrier at a state commission, in the court system, or at the Federal Communications Commission: None – not aware of any incidents in 2007 involving data brokers.

- *The following is information Carrier has with respect to the processes pretexters* are using to attempt to access CPNI, and [if any] what steps carriers are taking to protect CPNI: None

- The following is a summary of all customer complaints received in 2007 regarding the unauthorized release of CPNI:

  - Number of customer complaints Carrier received in 2007 related to unauthorized access to CPNI, or unauthorized disclosure of CPNI: 0 (zero)

  - Category of complaint: None

    ____ Number of instances of improper access by employees

    ____ Number of instances of improper disclosure to individuals not authorized to receive the information

    ____ Number of instances of improper access to online information by individuals not authorized to view the information

    ____ Number of other instances of improper access or disclosure

  - Description of instances of customer complaints, improper access or disclosure: None