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July 31, 2008

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: CC Docket Nos. 92-256, 88-2 and 96-128**

Dear Ms. Dortch:

Attached are the second quarter 2008 ONA Installation Maintenance and Parity Reports for Enhanced Services for Verizon East (former Bell Atlantic) and Verizon West (former GTE Telephone Operating Companies) being filed pursuant FCC Orders in above dockets. Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz".

Attachments

cc: Janice Myles

**MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS**  
**2nd Quarter 2008 VERIZON EAST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	29067	7658	26.35%	17.26
* PBX	83	25	30.12%	17.54
* CENTREX	2204	626	28.40%	15.85
* WATS	2	0	0.00%	145.00
* Mobile	0	0	0.00%	0.00
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	9	5	55.56%	28.56
* Payphone Services	699	224	32.05%	19.27
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<\*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

**MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS**  
**2nd Quarter 2008 VERIZON EAST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
<b>TYPE E - DEDICATED VIDEO</b>				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>				
=====				
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>				
=====				
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>				
=====				

<^> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

**MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP**  
**2nd Quarter 2008 VERIZON EAST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****				
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	94162	25175	26.74%	17.59
* PBX	1827	582	31.86%	24.09
* CENTREX	118494	29384	24.80%	16.03
* WATS	99	19	19.19%	43.12
* Mobile	10	2	20.00%	35.00
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	298	71	23.83%	17.53
* Payphone Services	2461	862	35.03%	78.8
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<\*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

**MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP**  
**2nd Quarter 2008 VERIZON EAST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
<b>TYPE E - DEDICATED VIDEO</b>				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>				
=====				
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>				
=====				
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>				
=====				

<^> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

**MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS**  
**2nd Quarter 2008 VERIZON EAST ONA REPORT**

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
<b>CATEGORY 1</b>		
=====		
<b>TYPE A - CIRCUIT SWITCHED LINE</b>		
* Business Lines	1	1.12
* PBX	195	12.89
* CENTREX	152	4.68
* WATS	0	0.00
* Mobile	0	0.00
* Feature Group A	6	7.02
* Foreign Exchange	25	3.68
* Payphone Services	NA	NA
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>		
=====		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	12	23.78
<b>CATEGORY 2 - PACKET SWITCHED</b>		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	0	0.00
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>		
=====		
* Protection Alarm	6	4.40
* Protective Relaying	3	2.03
* Control Circuit	11	3.68
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>		
=====		
* Voice - Non-Switched Line	97	10.99
* Voice - Switched Line	150	5.56
* Voice - Switched Trunk	21	3.17
* Voice & Tone - Radio Land Line	13	7.09
* Data Low Speed	94	3.17
* Basic Data & Voice	398	4.77

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS  
2nd Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	17	7.71
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	10	2.46
* Protection Relay Voice Grade	21	5.20
* Dedicated Voice Grade - Telephoto & Facsimile	0	0.00
 TYPE D - DEDICATED PROGRAM AUDIO =====		
* Program Audio 200-3500HZ	0	0.00
* Program Audio 100-5000 HZ	0	0.00
* Program Audio 50-8000 HZ	2	12.32
* Program Audio 50-15000 HZ	0	0.00
 TYPE E - DEDICATED VIDEO =====		
* TV Channel, One Way 15kHz Audio	7	3.99
* TV Channel, One Way 5kHz Audio	0	0.00
 TYPE F - DEDICATED DIGITAL(64 kbps) =====		
* Digital Voice Circuit	27	6.11
* Digital Data - 2.4kb/s	0	0.00
* Digital Data - 4.8kb/s	9	7.31
* Digital Data - 9.6kb/s	87	3.80
* Digital Data - 56kb/s	2669	4.59
 TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS) =====		
* Dedicated Digital - 1.544 MBPS	45243	4.42
 TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) =====		
* Dedicated Digital - 3.152 MBPS	0	0.00
* Dedicated Digital - 6.312 MBPS	2	8.67
* Dedicated Digital - 44.736 MBPS	936	2.01
* Dedicated Digital - 45 MBPS or >	42	1.24
 TYPE I - DEDICATED ALERT TRANSPORT =====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	0	0.00

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP  
2nd Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
<b>CATEGORY 1</b>		
=====		
<b>TYPE A - CIRCUIT SWITCHED LINE</b>		
* Business Lines	304	3.07
* PBX	2358	7.60
* CENTREX	1442	5.15
* WATS	2	6.13
* Mobile	0	0.00
* Feature Group A	119	5.66
* Foreign Exchange	783	6.75
* Payphone Services	NA	NA
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>		
=====		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	805	7.17
<b>CATEGORY 2 - PACKET SWITCHED</b>		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	1	0.33
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>		
=====		
* Protection Alarm	295	6.84
* Protective Relaying	151	5.90
* Control Circuit	1062	113.48
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>		
=====		
* Voice - Non-Switched Line	715	5.75
* Voice - Switched Line	854	3.44
* Voice - Switched Trunk	59	5.26
* Voice & Tone - Radio Land Line	674	6.83
* Data Low Speed	2336	4.80
* Basic Data & Voice	495	5.11

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP  
2nd Quarter 2008 VERIZON EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****		
* Voice & Data - PSN Access Tie TRK	13	8.26
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	168	4.37
* Protection Relay Voice Grade	12	8.21
* Dedicated Voice Grade - Telephoto & Facsimile	0	0.00
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	20	20.47
* Program Audio 100-5000 HZ	11	5.30
* Program Audio 50-8000 HZ	21	7.35
* Program Audio 50-15000 HZ	80	8.24
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	131	6.65
* TV Channel, One Way 5kHz Audio	9	12.73
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	982	7.32
* Digital Data - 2.4kb/s	890	4.02
* Digital Data - 4.8kb/s	21	2.05
* Digital Data - 9.6kb/s	606	4.71
* Digital Data - 56kb/s	7700	26.84
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	30207	4.23
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	128	3.00
* Dedicated Digital - 6.312 MBPS	35	3.49
* Dedicated Digital - 44.736 MBPS	804	2.97
* Dedicated Digital - 45 MBPS or >	385	3.35
TYPE I - DEDICATED ALERT TRANSPORT		
=====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	0	0.00

**West Process:**

**West Install & Mtce:**

Copy NOCV data into XQXX nocv tab

Same with TASD

Pull in BUDDI Query data into "raw" tabs - first move first col to second

Add NOCV and TASD data - values only, no unknown

Sort by ONA Affiliation, ONA Svc Cat

Copy into Prov or Mtce tabs

Do Subtotal on raw tab and copy values to final table, removing rows

Redefine these range names:

West\_Prov\_Affiliate

West\_Prov\_Other

West\_Mtce\_Affiliate

West\_Mtce\_Other

West Install & Mtce report then looks up in these ranges for the data

Update Quarterly references (i.e. 3rd Q to 4th Q)