

Clearwire corporation throttled my broadband, reducing my 1.5Mps service to a clocked 115kbps (down). There was no warning of this action what so ever. The reason they indicated was that I had been downloading "excessively" over the prior 5 days. I asked what an acceptable measure of downloading was, they said there was no way to know. I was repeatedly directed to their acceptable use policy page <http://www.clearwire.com/company/legal/aup.htm>. no measurements, numbers, or indicators are listed as a guide for what excessive means.

My service has been restored after 4 phone calls to their representatives and I was warned that continued "excessive" downloads will lead to termination of service. I was again given no explanation as to what "excessive" meant out side of being referred to the above link.