

BUCKET ORIGINAL

Received & Inspected

AUG 04 2008

July , 2008

FCC Mail Room

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Ave NW
Washington, DC 20580

07-51

Re: Complaint against Cablevision of Marion County
8296 SW 103rd St Rd, Suite 3
Ocala, FL 34481-1701

My Account # 001-00001659 Name RUTH MATARO

Address 11264 S.W. 77th CT Phone # 352-291-2167

To Whom It May Concern:

I live in the gated community of Palm Cay in Ocala, FL and I wish to file a complaint against the above cable company (Cablevision). In view of the recent Report and Order (FCC 07-189), I attempted to cancel my cable service with Cablevision and was told that the order did not apply to them. They claim they are exempt under "bulk billing" and "discount services".

We pay our monthly cable bill directly to Cablevision. It is not part of our amenity fee. We receive a monthly bill just as others who do not live in a gated community do. We also do not receive a "discount price" and as a matter of fact we must be paying a premium price as recently Cablevision has been offering to match competitors pricing in order to keep our business.

We are an over 55 community of low to moderate income seniors. We have been told by Cablevision that if we want to switch to another provider, we may, however we must continue to pay them over \$150 a year for basic service even though we do not want it or use it. This seems to be an unfair business practice.

Cablevision has further stated that if we do not pay their monthly fee that they will charge us a late fee of \$5.00 each month and if we still do not pay that they will place a lien on our home.

We cannot afford to hire an attorney to fight them in court (one resident was told that this was the only way they'd be able to stop paying) and we appeal to you for help in this matter.

Sincerely,



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07-51

BOOKED FULL COPY ORIGINAL 2008

From Helen Kazmercyk
8276 s.w. 106th Street
Ocala Fl. 34481
Email helenkaz@msn.com

Received & Inspected
AUG 04 2008
FCC Mail Room

Re. Cablevision of Marion County, LLC
8396 SW 105rd Street Rd
Ocala Fl. 34481
352-854-0408
Fax 352-854-0086

To whom it may concern. This is a complaint against the cable listed above. I live in a adult community. Palm Cay. I pay cable separatly besides community fees. I would like to get DISH because this Cable co. took away 10 channels, and 4 of them were my favorites. But the cable co. did not lower our rate and continues to charge \$46.00 a month....Now i am to understand that even if i drop this cable provider, i still have to pay 13.00 a month. .even i do not get their service. I also understand that the people that have not paid Mr. King. owner, he is putting liens on their homes.

Now that is scaring me. I am 70 and my husband is 82. We would like to enjoy our choice of providers for the years we have left. It is in our contract as of June 1988 when we moved here. I don't understand the contract. He keeps changing the programs and we are not happy. My question is, can he put a lien on our home for non payment of services we no longer get?????? It is hard for me and my husband to comprehend what is going on. Can you please advice???? Thank you.

Helen A Kazmercyk

Helen A. Kazmercyk

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