

I ordering Comcast cable and internet a little under two years ago. Last year I called and schedule an appointment. Comcast failed to show. I call, rescheduled, and confirmed the day of the appointment. Again no one showed up. This happened 5 times and I took five days off of work. Since then I cancelled my cable service. This happened three months ago and I am still being billed for it. I also get calls from a dispatcher claiming that a representative has a "scheduled appointment". Only no one has contacted me and I never set an appointment. I don't know why a representative is coming out because the service is shut off. I challenge anyone to find a more incompetent company than Comcast!