



November 12, 2008

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 Twelfth St. S.W.
Washington, D.C. 20554

RE: Hawaiian Telecom Services Company, Inc. Hearing Aid Compatibility Compliance Report, WT Docket No. 01-309

Dear Ms. Dortch:

Pursuant to the Commission's Hearing Aid Compatibility Report and Order in WT Docket No. 01-309 (rel. August 14, 2003), and its Order on Reconsideration and Further Notice of Proposed Rulemaking in WT Docket No. 01-309 (rel. June 21, 2005), Hawaiian Telecom Services Company, Inc. ("HTSC") hereby submits the following report related to the Hearing Aid Compatibility ("HAC") of its wireless handsets.

HTSC currently provides service to customers via the CDMA air interface using handsets manufactured by LG, Motorola, Research In Motion Ltd., Samsung, and Sanyo.

1) Digital wireless phones tested:

HTSC relies on handset manufacturers to test handsets for compliance with the ANSI C63.19 standard. HTSC does not conduct independent tests of handsets to ensure compliance with the compatibility standard.

2) Laboratory used:

See response to item #1.

3) Test results for each phone tested:

See response to item #1.

4) Identification of compliant phone models and ratings according to ANSI C63.19:

HTSC currently offers six handsets with lower RF emissions: LG 160, Sanyo Katana II, Samsung M300, Motorola W385, BlackBerry 8703e, and BlackBerry 8830.

5) Status of product labeling:

HTSC relies on handset manufacturers to label all products prior to delivery.

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6) Outreach efforts:

HTSC provides information of its HAC phones on its wireless product website so customers will be able to identify them before they visit a Hawaiian Telcom retail store.

HTSC also provides information related to the hearing aid compatibility of particular handsets via the Hawaiian Telcom retail outlets that offers a 14-day trial period/return policy so customers can select a HAC phone and test it during the period. If the phone does not adequately work with the customer's hearing aid or device, the customer may return the phone within 14 days and purchase another HAC phone.

7) Retail availability of compliant phones:

HTSC's hearing aid compatible phone offerings are currently stocked. If a phone is not available the phone can be back-ordered for the customer or a similar HAC handset will be offered.

8) Incorporation of hearing aid compatibility features into newer models of digital wireless phones:

Please see individual manufacturers' reports for information.

9) Activities related to ANSI C63.19/other standards work:

HTSC is not involved in activities related to standards work.

10) Number of compliant and non-compliant phone models offered:

All six of the handsets currently being offered by HTSC are compliant:

Compliant Phones:

LG 160

Motorola W385

Research In Motion Blackberry 8703e

Research In Motion Blackberry 8830

Samsung M300

Sanyo Katana II

11) Ongoing efforts for interoperability testing with hearing aid devices:

HTSC does not plan to do any testing of phones and will rely on the certifications from the manufacturers that phones meet FCC regulations.

Please contact the Hawaiian Telcom Regulatory Affairs Team at (808) 546-7794 or e-mail natalie.yabusaki@hawaiiantel.com for any questions regarding this report.

Very Truly Yours,



Lianne A. Iwanaga-Ohashi
Director-Regulatory Affairs