

If I port my ten # number to another provider, will all of the features on my VP-200 or VP-100 still work including my address book, video mail, call history etc?

I've been told that Sorenson is refusing to give other provider's access to the VP-200 and VP-100, so that the provider can manage all functionality of the device, is it legal for Sorenson to do this?

I want the ability to port our numbers without interference. When I port my numbers I want to have all the features that the new default provider offers just like what happens with hearing persons. It should not matter what videophone I have or which provider; they should all work on the same standards. Any provider that gives out a videophone should allow that phone to be fully interoperable with the network of any provider that I would port my numbers to. Providers should be required to use open standards so that users have a real choice. If I want to change my default provider, my new provider should not be prohibited from servicing all of my communications. In asking the Commission to stop Sorenson from getting confidential call information about us, I am not asking the Commission to give Sorenson an excuse to make it impossible for me to switch providers. This is not the intent of the Order, is not functionally equivalent, and is not consistent with the interoperability efforts my colleagues and I have worked so hard for.