

December 18, 2008

By electronic filing:

Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Ex Parte
CG Docket No. 03-123

Dear Ms. Dortch:

On December 18, 2008, via a telephone appointment with Dana Shaffer, Chief, Wireline Bureau, I expressed Consumers strong concerns abt the ten-digit telephone number Order, confusion about what will or will not work, and the need for the FCC to ensure that a seamless transition during implementation does indeed take place by issuing a notice, or an supplemental order prior to the deadline, December 31, 2008.

Consumers want the freedom to choose their default Provider, regardless of whom intially gave us our video phone equipment, to ensure Consumer choice is still offered, selecting a default Provider to make our VRS calls using a local NANP telephone number assigned, especially to ensure access to 9-1-1, and to also be able to make VP to VP (peer to peer) calls, without any problems or barriers. All of which goes to ensuring that the videophone screen itself, retains features where we can put our telephone number, use our address book of contacts, etc. If Consumers choose a default Provider other than the Provider who gave us the videophone equipment, the FCC needs to make sure that provisions are clearing spelt out in the Order, so that the new Provider is able to route and manage such calls with its own features displayed on the videophone screen, on using our telephone number assigned to the videophone we use, providing that strong standards are in place.

If no specific standards are in place, then the FCC needs to require the Provider who issued the equipment to be whom manages the VP screen features temporarily, until there's an order specifying the standards needed for all Providers to follow. These steps are imperative for the FCC to undertake, to put standards in place, and/or require a temporary arrangement with Providers who issue equipment to continue to route and manage the telephone number assigned to our equipment end when a new default provider is selected or when a consumer ports their telephone number along

with the equipment. The FCC must do whatever it takes to protect the Consumer end of this entire order, to ensure that Deaf and Hard of Hearing, and STS Consumers do not experience any confusion nor chaos come January 1, 2009.

Thank you,

Sheri A. Farinha
Chief Executive Officer
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