

Voluntary Form for Hearing Aid Compatibility Status Report

Reporting Period (07/15/08) _____ to (01/15/09) _____

Section 1. Company Information	<i>Service Provider</i> <input type="checkbox"/>	<i>Device Manufacturer</i> <input checked="" type="checkbox"/>
<i>Company Name:</i> Palm, Inc		
<i>Company Address:</i> 950 W. Maude Avenue		
<i>City:</i> Sunnyvale	<i>State:</i> California	<i>Zip Code:</i> 94085
<i>Phone:</i> 408-617-8304	<i>Fax:</i> 408-617-0181	<i>E-mail:</i> manthos.economou@palm.com
<i>Filing Agent / Law Firm:</i>		
<i>Filing Agent Contact Name:</i>		
<i>Filing Agent Address:</i>		
<i>City:</i>	<i>State:</i>	<i>Zip Code:</i>
<i>Phone:</i>	<i>Fax:</i>	<i>E-mail:</i>

Section 2. Acoustic and Inductive Coupling-Compatible Handset Models (Rated At Least M3 and T3)								
Index	Handset Maker	Model Name(s)	FCC ID(s)	Starting Available Date (MM/YY)	Ending Available Date (MM/YY)	Air Interface Technology(ies) (GSM,CDMA,W CDMA, etc)	Operating Frequency Bands (800, 1900, 2100, etc)	ANSI Standard C63.19 version number (manufacturer only)
2-1	Palm	Treo 755p	O8F-895	06/07	01/09	CDMA	800, 1900	2006
2-2	Palm	Centro 690	O8F-747	10/07	01/09	CDMA	800, 1900	2006
2-3	Palm	Treo 800w	O8F-715	07/08	01/09	CDMA	800, 1900	2006
2-4								
more								

Section 2 --- Continued									
Index	M-Rating (M3, M4)	M-Rating Certification Date (MM/DD/YY)(manufacturer only)	M-Rating Testing Lab (manufacturer only)	T-Rating (T3, T4)	T-Rating Certification Date (MM/DD/YY)(manufacturer only)	T-Rating Testing Lab (manufacturer only)	Wi-Fi Interface (Yes / No)	Functionality Level (service provider only)	Remark
2-1	M3	05/11/07	Sporton Int'l	T3	05/11/07	PCTest	No		
2-2	M4	10/09/07	Sporton Int'l	T4	10/09/07	PCTest	No		
2-3	M4	07/14/08	Sporton Int'l	T4	07/14/08	PCTest	No		
2-4									
more									

Section 3. Acoustic Coupling-Compatible Handset Models (Rated At Least M3 But Not T3)								
Index	Handset Maker	Model Name(s)	FCC ID(s)	Starting Available Date (MM/YY)	Ending Available Date (MM/YY)	Air Interface Technology (GSM,CDMA,WCDMA, etc)	Operating Frequency Bands (800, 1900, 2100, etc)	ANSI Standard C63.19 version number (manufacturer only)
3-1	Palm	Treo 700wx	O8FJIMI	09/06	01/09	CDMA	800, 1900	2005
3-2								
3-3								
3-4								
more								

Section 3 --- Continued						
Index	M-Rating (M3, M4)	M-Rating Certification Date (MM/DD/YY)(manufacturer only)	M-Rating Testing Lab (manufacturer only)	Wi-Fi Interface (Yes / No)	Functionality Level (service provider only)	Remark
3-1	M3	10/18/2005	APREL Laboratory	No		
3-2						
3-3						
3-4						
more						

Section 4. Non-Hearing Aid-Compatible Handset Models (Rated Neither M3 Nor T3)

Index	Handset Maker	Model Name(s)	FCC ID(s)	Starting Available Date (MM/YY)	Ending Available Date (MM/YY)	Air Interface Technology (GSM,CDMA, WCDMA, etc)	Operating Frequency (700, 800, 1900, 2100, etc)	Wi-Fi Interface (Yes / No)	Functionality Level (service provider only)	Remark
4-1	Palm	Treo 750	O8F-KITT	1/07	10/08*	GSM, WCDMA	800, 900, 1800, 1900, 2100	No		Treo 750 was replaced by Treo Pro in 9/08. Palm's last shipment to carriers was only a few hundred units in early October
4-2	Palm	Centro 685	O8F-728	02/08	01/09	GSM	800, 900, 1800, 1900	No		
4-3	Palm	Treo Pro	O8F-SKYG	09/08	01/09	GSM, WCDMA	800, 900, 1800, 1900, 2100	No		
4-4										
more										

Section 5. Total Acoustic and Inductive Coupling-Compatible, Acoustic Coupling-Compatible, and Non-Hearing Aid-Compatible Handset Models By Air Interface Technology

Air Interface Technology (GSM,CDMA,WCDMA, etc)	Number of Fully Hearing Aid-Compatible Handset Models	Number of Acoustic Coupling-Compatible Handset Models	Number of Non-Hearing Aid-Compatible Handset Models	Remark
CDMA	3	1	0	
GSM	0	0	2*	Palm currently offers 2 GSM models – Centro and Treo Pro. A third model, Treo 750, was offered during the period until replaced by the Treo Pro. A minor overlap of approximately two weeks occurred during the phase out of the Treo 750 and the phase in of the Treo Pro.
WCDMA	0	0	1*	See above

Section 6. Handset Models Tested Since Last Report (Manufacturer Only)					
Index	Handset Maker	Model Name(s)	FCC ID(s)	Air Interface Technology(ies) (GSM,CDMA, WCDMA, etc)	Operating Frequency Bands (800, 1900, 2100, etc)
6-1	Palm	Treo Pro	O8F-SKYC	CDMA	800, 1900
6-2					
6-3					
6-4					
more					

Section 6 --- Continued							
Index	M-Rating (M1-M4.)	M-Rating Testing Date (MM/DD/YY)	M-Rating Testing Lab (manufacturer only)	T-Rating (T1-T4, N/A)	T-Rating Testing Date (MM/DD/YY)	T-rating Testing Lab (manufacturer only)	Remark
6-1	M3	09/16/08	Sporton Int'l	T3	09/18/08	Sporton Int'l	
6-2							
6-3							
6-4							
more							

Section 7. Product Labeling Information:

Do all hearing aid-compatible handsets include labeling?

Yes No

If no, please explain.

Do all hearing aid-compatible handsets with the Wi-Fi air interface have clear and effective disclosure that the handset has not been tested for hearing aid compatibility with respect to its Wi-Fi voice operation?

Yes No

If no, please explain.

Section 8. Public Website:

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system?

Yes No

If yes, please provide the address for the public website.

[http://kb.palm.com/SRVS/CGI-BIN/WEBCGI.EXE?New,kb=PalmSupportKB,t=ooccase,case=obj\(41636\)](http://kb.palm.com/SRVS/CGI-BIN/WEBCGI.EXE?New,kb=PalmSupportKB,t=ooccase,case=obj(41636))
[http://kb.palm.com/SRVS/CGI-BIN/WEBCGI.EXE?New,kb=PalmSupportKB,t=ooccase,case=obj\(45102\)](http://kb.palm.com/SRVS/CGI-BIN/WEBCGI.EXE?New,kb=PalmSupportKB,t=ooccase,case=obj(45102))

If no, please explain.

Section 9. Describe Consumer Outreach Efforts in the Past 12 Months:

HAC explanation and consumer education text is included in Public website and User Manual.

Section 10. (Service Providers Only) Describe the Levels of Functionality into Which the Compliant Handsets Fall and Provide An Explanation of the Service Provider's Methodology for Determining Levels of Functionality: