



Ann D. Berkowitz  
Director – Federal Regulatory Affairs

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January 30, 2009

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: CC Docket Nos. 92-256, 88-2 and 96-128**

Dear Ms. Dortch:

Attached are the fourth quarter 2008 ONA Installation Maintenance and Parity Reports for Enhanced Services for Verizon East (former Bell Atlantic) and Verizon West (former GTE Telephone Operating Companies) being filed pursuant FCC Orders in above dockets. Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz".

Attachments

**INSTALLATION REPORT - ALL OTHER CUSTOMERS**  
**4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****				
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	44122	1143	2.59%	3.43
* PBX	2988	35	1.17%	4.78
* CENTREX	12182	122	1.00%	3.12
* WATS	0	0	0.00%	0.00
* Mobile	3854	5	0.13%	6.37
* Feature Group A	131	3	2.29%	11.11
* Foreign Exchange	3	0	0.00%	4.83
* Payphone Services	1433	58	4.05%	11.96
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	22	0	0.00%	13.99
* Feature Group D	3922	28	0.71%	20.09
* DID (Line and Trunk)	0	0	0.00%	0.00
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
<b>CATEGORY 3 - TYPE A</b>				
<b>DEDICATED METALLIC</b>				
=====				
* Protection Alarm	144	3	2.08%	5.14
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	20	0	0.00%	2.50
<b>TYPE B - DEDICATED</b>				
<b>TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	1806	10	0.55%	11.82
* Voice - Switched Line	1098	61	5.56%	11.20
* Voice - Switched Trunk	94	7	7.45%	13.92
* Voice & Tone - Radio Land Line	260	12	4.62%	8.58
* Data Low Speed	141	17	12.06%	9.67
* Basic Data & Voice	993	60	6.04%	35.54

**INSTALLATION REPORT - ALL OTHER CUSTOMERS**  
**4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****				
* Voice & Data - PSN Access Tie TRK	127	6	4.72%	93.02
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	4	0	0.00%	2.69
* Data Extension, Voice Grade Data	5	0	0.00%	6.56
* Protection Relay Voice Grade	15	0	0.00%	10.75
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>				
=====				
* Program Audio 200-3500HZ	3	2	66.67%	10.23
* Program Audio 100-5000 HZ	1	0	0.00%	5.00
* Program Audio 50-8000 HZ	2	1	50.00%	15.67
* Program Audio 50-15000 HZ	21	5	23.81%	12.19
<b>TYPE E - DEDICATED VIDEO</b>				
=====				
* TV Channel, One Way 15kHz Audio	242	9	3.72%	6.34
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>				
=====				
* Digital Voice Circuit	3	0	0.00%	5.91
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	2	0	0.00%	18.50
* Digital Data - 9.6kb/s	1557	15	0.96%	11.30
* Digital Data - 56kb/s	5576	331	5.94%	14.14
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>				
=====				
* Dedicated Digital - 1.544 MBPS	86345	5727	6.63%	15.68
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	29	0	0.00%	19.68
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>				
=====				
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>				
=====				
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>				
=====				

INSTALLATION REPORT - AFFILIATED ESP  
4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****				
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	87215	1908	2.19%	2.14
* PBX	2200	65	2.95%	4.78
* CENTREX	3790	13	0.34%	2.12
* WATS	1	0	0.00%	1.00
* Mobile	16303	50	0.31%	1.77
* Feature Group A	6	2	33.33%	22.08
* Foreign Exchange	5	0	0.00%	4.52
* Payphone Services	268	6	2.24%	5.98
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	4	0	0.00%	192.73
* DID (Line and Trunk)	0	0	0.00%	0.00
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>				
=====				
* Protection Alarm	150	5	3.33%	6.16
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	20	1	5.00%	5.20
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	279	8	2.87%	5.07
* Voice - Switched Line	3	0	0.00%	118.55
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	153	16	10.46%	8.93
* Data Low Speed	42	2	4.76%	4.85
* Basic Data & Voice	441	55	12.47%	7.96

INSTALLATION REPORT - AFFILIATED ESP  
4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****				
* Voice & Data - PSN Access Tie TRK	1	0	0.00%	0.10
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	3	0	0.00%	0.91
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	5	0	0.00%	7.60
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	2	0	0.00%	5.29
* Digital Data - 9.6kb/s	46	4	8.70%	14.39
* Digital Data - 56kb/s	42	4	9.52%	45.60
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	694	40	5.76%	16.39
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	8	0	0.00%	20.00
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	0	0	0.00%	0.00
=====				

**MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS**  
**4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	29032	8501	29.28%	18.28
* PBX	117	38	32.48%	19.89
* CENTREX	2130	622	29.20%	17.94
* WATS	7	1	14.29%	47.19
* Mobile	1	0	0.00%	29.20
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	10	4	40.00%	32.92
* Payphone Services	699	206	29.47%	18.15
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<\*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

**MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS**  
**4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
<b>TYPE E - DEDICATED VIDEO</b>				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>				
=====				
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>				
=====				
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>				
=====				

<^> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

**MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP**  
**4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	95444	26876	28.16%	18.01
* PBX	1672	537	32.12%	23.75
* CENTREX	116591	30695	26.33%	16.71
* WATS	98	25	25.51%	34.83
* Mobile	20	7	35.00%	52.05
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	343	76	22.16%	15.23
* Payphone Services	2488	867	34.85%	81.22
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<\*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

**MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP**  
**4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
<b>TYPE E - DEDICATED VIDEO</b>				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>				
=====				
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>				
=====				
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>				
=====				

<^> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

**MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS**  
**4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
<b>CATEGORY 1</b>		
=====		
<b>TYPE A - CIRCUIT SWITCHED LINE</b>		
* Business Lines	5	3.54
* PBX	177	36.62
* CENTREX	165	6.05
* WATS	0	0.00
* Mobile	0	0.00
* Feature Group A	3	6.29
* Foreign Exchange	32	6.21
* Payphone Services	NA	NA
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>		
=====		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	18	9.66
<b>CATEGORY 2 - PACKET SWITCHED</b>		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	0	0.00
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>		
=====		
* Protection Alarm	5	7.74
* Protective Relaying	7	1.87
* Control Circuit	7	5.01
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>		
=====		
* Voice - Non-Switched Line	103	15.19
* Voice - Switched Line	158	6.23
* Voice - Switched Trunk	23	4.11
* Voice & Tone - Radio Land Line	8	7.29
* Data Low Speed	131	3.42
* Basic Data & Voice	432	4.98

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS  
4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	21	5.12
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	5	3.33
* Protection Relay Voice Grade	11	7.82
* Dedicated Voice Grade - Telephoto & Facsimile	0	0.00
 TYPE D - DEDICATED PROGRAM AUDIO =====		
* Program Audio 200-3500HZ	0	0.00
* Program Audio 100-5000 HZ	1	9.30
* Program Audio 50-8000 HZ	6	13.15
* Program Audio 50-15000 HZ	0	0.00
 TYPE E - DEDICATED VIDEO =====		
* TV Channel, One Way 15kHz Audio	5	6.53
* TV Channel, One Way 5kHz Audio	0	0.00
 TYPE F - DEDICATED DIGITAL(64 kbps) =====		
* Digital Voice Circuit	53	5.04
* Digital Data - 2.4kb/s	1	13.76
* Digital Data - 4.8kb/s	7	4.39
* Digital Data - 9.6kb/s	250	5.23
* Digital Data - 56kb/s	2922	5.30
 TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS) =====		
* Dedicated Digital - 1.544 MBPS	42285	4.29
 TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) =====		
* Dedicated Digital - 3.152 MBPS	0	2.03
* Dedicated Digital - 6.312 MBPS	7	5.25
* Dedicated Digital - 44.736 MBPS	888	1.90
* Dedicated Digital - 45 MBPS or >	38	1.34
 TYPE I - DEDICATED ALERT TRANSPORT =====		
	0	0.00
 TYPE J - DEDICATED DERIVED CHANNEL =====		
	0	0.00
 CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) =====		
	0	0.00

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP  
4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
<b>CATEGORY 1</b>		
=====		
<b>TYPE A - CIRCUIT SWITCHED LINE</b>		
* Business Lines	332	3.31
* PBX	2472	7.09
* CENTREX	1350	5.14
* WATS	2	8.51
* Mobile	6	2.61
* Feature Group A	112	5.16
* Foreign Exchange	745	6.55
* Payphone Services	NA	NA
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>		
=====		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	826	7.08
<b>CATEGORY 2 - PACKET SWITCHED</b>		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	2	2.45
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>		
=====		
* Protection Alarm	260	6.47
* Protective Relaying	159	4.56
* Control Circuit	741	195.06
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>		
=====		
* Voice - Non-Switched Line	755	7.48
* Voice - Switched Line	958	3.87
* Voice - Switched Trunk	55	8.13
* Voice & Tone - Radio Land Line	688	7.13
* Data Low Speed	2342	4.65
* Basic Data & Voice	579	4.72

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP  
4th Quarter 2008 VERIZON EAST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****		
* Voice & Data - PSN Access Tie TRK	21	6.40
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	160	4.14
* Protection Relay Voice Grade	26	4.01
* Dedicated Voice Grade - Telephoto & Facsimile	0	0.00
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	13	11.46
* Program Audio 100-5000 HZ	10	9.91
* Program Audio 50-8000 HZ	21	9.70
* Program Audio 50-15000 HZ	73	8.06
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	141	7.70
* TV Channel, One Way 5kHz Audio	4	19.96
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	966	6.84
* Digital Data - 2.4kb/s	885	3.82
* Digital Data - 4.8kb/s	20	3.86
* Digital Data - 9.6kb/s	637	4.13
* Digital Data - 56kb/s	9441	24.74
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	28925	4.03
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	117	2.67
* Dedicated Digital - 6.312 MBPS	36	4.65
* Dedicated Digital - 44.736 MBPS	855	2.90
* Dedicated Digital - 45 MBPS or >	327	3.36
TYPE I - DEDICATED ALERT TRANSPORT		
=====		
TYPE J - DEDICATED DERIVED CHANNEL		
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)		
=====		
	0	0.00

INSTALLATION REPORT - ALL OTHER CUSTOMERS  
4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****				
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	91	30	32.97%	24.85
* PBX	41	6	14.63%	9.19
* CENTREX	35	9	25.71%	12.14
* WATS	0	0	0.00%	0.00
* Mobile	0	0	0.00%	0.00
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	6	0	0.00%	8.88
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	652	11	1.69%	17.09
* DID (Line and Trunk)	0	0	0.00%	0.00
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	1	0	0.00%	49.33
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>				
=====				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	1	0	0.00%	14.50
* Control Circuit	0	0	0.00%	0.00
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	2	0	0.00%	11.78
* Voice - Switched Line	0	0	0.00%	0.00
* Voice - Switched Trunk	1	0	0.00%	46.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	1	0	0.00%	25.50
* Basic Data & Voice	95	2	2.11%	19.47

**INSTALLATION REPORT - ALL OTHER CUSTOMERS**  
**4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	1	0	0.00%	9.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
<b>TYPE E - DEDICATED VIDEO</b>				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>				
=====				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	7	2	28.57%	14.12
* Digital Data - 56kb/s	553	23	4.16%	13.59
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>				
=====				
* Dedicated Digital - 1.544 MBPS	14224	305	2.14%	13.27
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	245	6	2.45%	29.45
* Dedicated Digital - 45 MBPS or >	34	0	0.00%	35.63
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>				
=====				
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>				
=====				
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>				
=====				
	1	0	0.00%	8.00

**INSTALLATION REPORT - AFFILIATED ESP**  
**4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	301	98	32.56%	65.12
* PBX	197	61	30.96%	23.21
* CENTREX	271	106	39.11%	54.25
* WATS	1	0	0.00%	0.28
* Mobile	5	0	0.00%	4.10
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	79	30	37.97%	11.88
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	354	4	1.13%	15.19
* DID (Line and Trunk)	0	0	0.00%	0.00
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
<b>CATEGORY 3 - TYPE A</b>				
<b>DEDICATED METALLIC</b>				
=====				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	0	0	0.00%	0.00
<b>TYPE B - DEDICATED</b>				
<b>TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	1	0	0.00%	26.60
* Voice - Switched Line	1	0	0.00%	15.25
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	25	1	4.00%	15.88

**INSTALLATION REPORT - AFFILIATED ESP**  
**4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****				
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	3	1	33.33%	14.40
* Program Audio 50-15000 HZ	2	0	0.00%	13.38
<b>TYPE E - DEDICATED VIDEO</b>				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>				
=====				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	4	0	0.00%	11.43
* Digital Data - 56kb/s	87	6	6.90%	13.71
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>				
=====				
* Dedicated Digital - 1.544 MBPS	2206	82	3.72%	14.48
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	80	3	3.75%	25.72
* Dedicated Digital - 45 MBPS or >	37	0	0.00%	29.46
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>				
=====				
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>				
=====				
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>				
=====				
	0	0	0.00%	0.00

**MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS  
4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****				
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	3997	1503	37.60%	37.87
* PBX	848	227	26.77%	16.13
* CENTREX	0	0	0.00%	0.00
* WATS	0	0	0.00%	0.00
* Mobile	85	53	62.35%	7.87
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	212	126	59.43%	12.12
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	42	23	54.76%	9.94
* DID (Line and Trunk)	147	84	57.14%	10.91
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	1	0	0.00%	3.60
* Packet Asynch. Access Line	18369	2750	14.97%	33.71
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>				
=====				
* Protection Alarm	11	6	54.55%	7.29
* Protective Relaying	1	1	100.00%	7.08
* Control Circuit	67	43	64.18%	10.36
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	31	14	45.16%	4.27
* Voice - Switched Line	17	13	76.47%	10.92
* Voice - Switched Trunk	2	2	100.00%	5.89
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	690	336	48.70%	5.43

**MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS**  
**4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****				
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	1	0	0.00%	1.68
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>				
=====				
* Program Audio 200-3500HZ	1	1	100.00%	18.29
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	5	4	80.00%	6.83
* Program Audio 50-15000 HZ	4	2	50.00%	5.47
<b>TYPE E - DEDICATED VIDEO</b>				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>				
=====				
* Digital Voice Circuit	147	104	70.75%	11.79
* Digital Data - 2.4kb/s	1	1	100.00%	5.70
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	33	12	36.36%	2.83
* Digital Data - 56kb/s	1591	680	42.74%	3.92
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>				
=====				
* Dedicated Digital - 1.544 MBPS	16329	7612	46.62%	4.10
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	109	47	43.12%	3.02
* Dedicated Digital - 45 MBPS or >	79	45	56.96%	5.52
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>	0	0	0.00%	0.00
=====				
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>	0	0	0.00%	0.00
=====				
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>	11	9	81.82%	12.44
=====				

**MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP  
4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****				
<b>CATEGORY 1</b>				
=====				
<b>TYPE A - CIRCUIT SWITCHED LINE</b>				
* Business Lines	4939	2379	48.17%	47.46
* PBX	5325	2384	44.77%	43.03
* CENTREX	0	0	0.00%	0.00
* WATS	3	2	66.67%	5.31
* Mobile	27	16	59.26%	6.46
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	156	91	58.33%	8.32
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	22	10	45.45%	12.60
* DID (Line and Trunk)	59	29	49.15%	5.78
<b>CATEGORY 2 - PACKET SWITCHED</b>				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	6848	1083	15.81%	32.65
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>				
=====				
* Protection Alarm	10	8	80.00%	10.51
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	55	39	70.91%	8.83
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
<b>TYPE C - DEDICATED VOICE GRADE</b>				
=====				
* Voice - Non-Switched Line	2	1	50.00%	3.62
* Voice - Switched Line	19	8	42.11%	6.02
* Voice - Switched Trunk	2	1	50.00%	3.44
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	452	216	47.79%	4.92

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP  
4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****				
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	2	2	100.00%	9.21
* Protection Relay Voice Grade	4	1	25.00%	3.25
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	2	1	50.00%	11.52
* Program Audio 100-5000 HZ	2	1	50.00%	7.39
* Program Audio 50-8000 HZ	3	2	66.67%	5.12
* Program Audio 50-15000 HZ	6	6	100.00%	7.00
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	13	9	69.23%	10.04
* Digital Data - 2.4kb/s	1	0	0.00%	1.84
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	8	3	37.50%	2.73
* Digital Data - 56kb/s	317	124	39.12%	3.79
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	3385	1566	46.26%	4.01
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	32	14	43.75%	3.04
* Dedicated Digital - 45 MBPS or >	11	5	45.45%	3.21
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				
	2	1	50.00%	6.27

**MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS  
4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)**

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
<b>CATEGORY 1</b>		
=====		
<b>TYPE A - CIRCUIT SWITCHED LINE</b>		
* Business Lines	NA	NA
* PBX	NA	NA
* CENTREX	NA	NA
* WATS	NA	NA
* Mobile	NA	NA
* Feature Group A	NA	NA
* Foreign Exchange	NA	NA
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>		
=====		
* Feature Group B	NA	NA
* Feature Group D	NA	NA
* DID (Line and Trunk)	NA	NA
<b>CATEGORY 2 - PACKET SWITCHED</b>		
=====		
* Packet DDD Access Line	NA	NA
* Packet Synch. Access Line	NA	NA
* Packet Asynch. Access Line	NA	NA
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>		
=====		
* Protection Alarm	NA	NA
* Protective Relaying	NA	NA
* Control Circuit	NA	NA
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>		
=====		
* Telegraph Grade 75 Baud	NA	NA
* Telegraph Grade 150 Baud	NA	NA
<b>TYPE C - DEDICATED VOICE GRADE</b>		
=====		
* Voice - Non-Switched Line	NA	NA
* Voice - Switched Line	NA	NA
* Voice - Switched Trunk	NA	NA
* Voice & Tone - Radio Land Line	NA	NA
* Data Low Speed	NA	NA
* Basic Data & Voice	NA	NA

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS  
4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	NA	NA
* Voice & Data - SSN Access	NA	NA
* Voice & Data - SSN Intermach. TRK	NA	NA
* Data Extension, Voice Grade Data	NA	NA
* Protection Relay Voice Grade	NA	NA
* Dedicated Voice Grade - Telephoto & Facsimile	NA	NA
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>		
=====		
* Program Audio 200-3500HZ	NA	NA
* Program Audio 100-5000 HZ	NA	NA
* Program Audio 50-8000 HZ	NA	NA
* Program Audio 50-15000 HZ	NA	NA
<b>TYPE E - DEDICATED VIDEO</b>		
=====		
* TV Channel, One Way 15kHz Audio	NA	NA
* TV Channel, One Way 5kHz Audio	NA	NA
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>		
=====		
* Digital Voice Circuit	NA	NA
* Digital Data - 2.4kb/s	NA	NA
* Digital Data - 4.8kb/s	NA	NA
* Digital Data - 9.6kb/s	NA	NA
* Digital Data - 56kb/s	NA	NA
<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>		
=====		
* Dedicated Digital - 1.544 MBPS	NA	NA
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>		
=====		
* Dedicated Digital - 3.152 MBPS	NA	NA
* Dedicated Digital - 6.312 MBPS	NA	NA
* Dedicated Digital - 44.736 MBPS	NA	NA
* Dedicated Digital - 45 MBPS or >	NA	NA
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>		
=====		
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>		
=====		
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>		
=====		
	NA	NA

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP  
4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
<b>CATEGORY 1</b>		
=====		
<b>TYPE A - CIRCUIT SWITCHED LINE</b>		
* Business Lines	NA	NA
* PBX	NA	NA
* CENTREX	NA	NA
* WATS	NA	NA
* Mobile	NA	NA
* Feature Group A	NA	NA
* Foreign Exchange	NA	NA
<b>TYPE B - CIRCUIT SWITCHED TRUNK</b>		
=====		
* Feature Group B	NA	NA
* Feature Group D	NA	NA
* DID (Line and Trunk)	NA	NA
<b>CATEGORY 2 - PACKET SWITCHED</b>		
=====		
* Packet DDD Access Line	NA	NA
* Packet Synch. Access Line	NA	NA
* Packet Asynch. Access Line	NA	NA
<b>CATEGORY 3 - TYPE A DEDICATED METALLIC</b>		
=====		
* Protection Alarm	NA	NA
* Protective Relaying	NA	NA
* Control Circuit	NA	NA
<b>TYPE B - DEDICATED TELEGRAPH GRADE</b>		
=====		
* Telegraph Grade 75 Baud	NA	NA
* Telegraph Grade 150 Baud	NA	NA
<b>TYPE C - DEDICATED VOICE GRADE</b>		
=====		
* Voice - Non-Switched Line	NA	NA
* Voice - Switched Line	NA	NA
* Voice - Switched Trunk	NA	NA
* Voice & Tone - Radio Land Line	NA	NA
* Data Low Speed	NA	NA
* Basic Data & Voice	NA	NA

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP  
4th QUARTER 2008 VERIZON WEST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	NA	NA
* Voice & Data - SSN Access	NA	NA
* Voice & Data - SSN Intermach. TRK	NA	NA
* Data Extension, Voice Grade Data	NA	NA
* Protection Relay Voice Grade	NA	NA
* Dedicated Voice Grade - Telephoto & Facsimile	NA	NA
<b>TYPE D - DEDICATED PROGRAM AUDIO</b>		
=====		
* Program Audio 200-3500HZ	NA	NA
* Program Audio 100-5000 HZ	NA	NA
* Program Audio 50-8000 HZ	NA	NA
* Program Audio 50-15000 HZ	NA	NA
<b>TYPE E - DEDICATED VIDEO</b>		
=====		
* TV Channel, One Way 15kHz Audio	NA	NA
* TV Channel, One Way 5kHz Audio	NA	NA
<b>TYPE F - DEDICATED DIGITAL(64 kbps)</b>		
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* Digital Voice Circuit	NA	NA
* Digital Data - 2.4kb/s	NA	NA
* Digital Data - 4.8kb/s	NA	NA
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<b>TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)</b>		
=====		
* Dedicated Digital - 1.544 MBPS	NA	NA
<b>TYPE H - DEDICATED HIGH CAPACITY DIGITAL (&gt;1.544 MBPS)</b>		
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* Dedicated Digital - 3.152 MBPS	NA	NA
* Dedicated Digital - 6.312 MBPS	NA	NA
* Dedicated Digital - 44.736 MBPS	NA	NA
* Dedicated Digital - 45 MBPS or >	NA	NA
<b>TYPE I - DEDICATED ALERT TRANSPORT</b>		
=====		
<b>TYPE J - DEDICATED DERIVED CHANNEL</b>		
=====		
<b>CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)</b>		
=====		
	NA	NA