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January 30, 2009

COMPLIANCE LETTER

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RE: In the Matter of IP-Enabled Services, WC Docket No. 04-36; E911 Requirements for IP-Enabled Service Providers, WC Docket No. 05-196

Dear Ms. Dortch:

This letter provides an update on progress made by Verizon in providing E911 capability¹ to the customers of Verizon's interconnected VoIP services.² Verizon fully supports the Commission's efforts to ensure public safety through its *VoIP 911 Order*.

Verizon Voice over IP

As previously explained, Verizon provides E911 capability to all of its two-way interconnected Verizon Voice over IP customers at their fixed locations and as of November 28, 2005 is only adding new customers to this service in areas where Verizon can provide 911 services that comply with FCC rules.

In addition, as previously explained, on November 28, 2005, we implemented software-based processes that automatically notify Verizon when an end user attempts to use his or her IP-enabled CPE at a location other than the subscriber's Registered Location. When Verizon detects that a subscriber may have moved to a new location, Verizon suspends service until we are able to confirm that the equipment is still at the same location, or until the customer reestablishes service at a new registered location within our E911 coverage area.

Verizon VoiceWing

¹ For purposes of this letter, E911 includes 911 calls that are routed through selective routers to PSAPs with full ANI and Registered Location processing capabilities as well as 911 calls that are routed through selective routers to PSAPs that cannot receive and process ANI and/or Registered Location information.

² See Letter from Susanne A. Guyer, Verizon, to Marlene Dortch, FCC, WC Docket Nos. 04-36 and 05-196 (filed Oct. 21, 2005); Letter from Richard S. Whitt, MCI, to Marlene Dortch, FCC, WC Docket Nos. 04-36 and 05-196 (filed Oct. 21, 2005).

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As January 30, 2009, Verizon is able to offer E911 services to over 99 percent of its VoiceWing customers.

As we previously explained, as of November 28, 2005, Verizon is only adding new customers to this service in areas where Verizon can provide 911 services that comply with FCC rules. In addition, as confirmed in our November 28, 2005 compliance letter, Verizon has implemented an automatic detection capability that will identify when a customer may have moved her or his location. This capability is in place for all existing VoiceWing customers.

If you have any questions, please do not hesitate to call me.

Sincerely,

A handwritten signature in black ink that reads "Kathleen Hill". The signature is written in a cursive style with a large, stylized initial 'K'.

cc: Kathryn Berthot
Carol Simpson
Tim Stelzig