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February 27, 2009
Via ECFS

Ms. Marlene H. Dortch, FCC Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

**RE: EB Docket No. 06-36
Annual 64.2009(e) CPNI Certification for 2008
ooma, Inc. - Form 499 Filer ID 826871**

Dear Ms. Dortch:

Enclosed for filing is the 2008 CPNI Compliance Certification submitted on behalf of ooma, Inc. This filing is submitted pursuant to 47 C.F.R. Section 64.2009(e) and in accordance with the Public Notice DA 09-9 issued January 7, 2009.

Any questions you may have concerning this filing may be directed to me at 470-740-3005 or via email to mbyrnes@tminc.com.

Sincerely,

Monique Byrnes
Consultant to
ooma, Inc.

Attachments
MB/sp

cc: FCC Enforcement Bureau (2 copies)
Best Copy and Printing (via email to FCC@BCPIWEB.COM)
T. Farrand - ooma
file: ooma - CPNI
tms: FCCx0901

Annual 64.2009(e) CPNI Certification for: Calendar Year 2008
Date Filed: February 27, 2009
Name of Company covered by this certification: ooma, Inc.
Form 499 Filer ID: 826871
Name of Signatory: Toby Farrand
Title of Signatory: Vice President

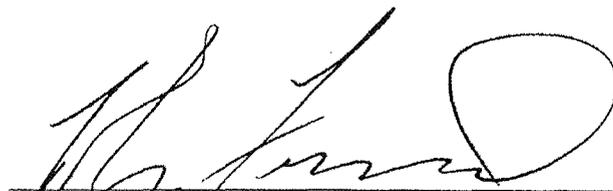
I, Toby Farrand, certify and state that:

I am Vice President and an officer of ooma, Inc., and, acting as an agent of the company, that I have personal knowledge that ooma, Inc., has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification as Exhibit A, is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in Section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.



Toby Farrand
ooma, Inc.

2/26/09

Date

Attachment A
Statement of CPNI Procedures and Compliance

ooma, Inc.

Calendar Year 2008

ooma, Inc.

STATEMENT OF CPNI PROCEDURES AND COMPLIANCE

ooma, Inc. (“ooma” or “Company”) provides local exchange and long distance services via Voice over Internet Protocol (VoIP) on a prepaid basis to residential and small business customers. The Company does not use or permit access to CPNI to market any services outside of the total service approach as specified in 47 CFR §64.2005. If ooma elects to use CPNI in a manner that does require customer approval, it will follow the applicable rules set forth in 47 CFR Subpart U, including the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

ooma has taken steps to secure CPNI and call detail records, and manage the release of such information in accordance with FCC rules. The company has put into place processes to safeguard customer CPNI and call detail information from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to CPNI.

The company provides call detail information over the telephone and has instituted authentication procedures to safeguard the disclosure of such information. The Company requires customers to create their own password at the initiation of service. The Company can reset the password in the event the customer has forgotten or lost it. A new password is sent to the customer’s email account of record. Customers may also reset passwords on-line. If the appropriate password is not provided, the Company does not disclose call detail over the telephone.

Access to the ooma on-line “lounge” requires a password which is stored encrypted in a database. A secret question/answer is required for authenticating a customer’s identity. If the customer forgets or loses the secret question/answer then authentication is done via additional information provided to the Company by the customer at service initiation. The customer creates the initial password as part of service initiation. Passwords are not issued by the Company and can only be reset by sending the new password to the customer via the email account on record.

ooma, Inc.

STATEMENT OF CPNI PROCEDURES AND COMPLIANCE

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Company notifies customers via a previously established email address or mails to the customer address of record, all notifications regarding account changes (without revealing the changed information or sending the notification to the new account information) , password changes, change in a response to a back-up means of authentication, change to an on-line account, change or creation of an address of record other than at service initiation.

The Company maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI.

The Company does not have retail locations and therefore does not disclose CPNI in-store.

The Company does have procedures in place to notify law enforcement (United States Secret Service and FBI) of a breach of a customer's CPNI within seven (7) business days, and to notify customers of the breach. The company maintains a record of any breaches discovered and notifications made to the USSS and FBI. The customer's electronic record is updated with information regarding notifications on CPNI breaches.

The Company has not taken any actions against data brokers in the last year.

The Company has not received any complaints about unauthorized release or disclosure of CPNI for the last calendar year.

The Company has not developed any information with respect to the processes that pretexters are using to attempt to access CPNI.