

**A-1 ANSWERING SERVICE,
DBA A-B COMMUNICATIONS**

**STATEMENT EXPLAINING HOW THE COMPANY'S OPERATING
PROCEDURES ENSURE COMPLIANCE WITH THE FCC'S CPNI RULES**

Prefatory Statement:

A-1 Answering Service is a reseller of paging services. We will NEVER disclose CPNI information to anyone who requests, except as required to satisfy a law enforcement subpoena.

I. Customer Proprietary Network Information ("CPNI")

The law affords privacy protections for two kinds of information related to A-1 Answering Service as a re-seller. (1) information about the quantity, technical configuration, location, and amount of paging service subscribed to by any customer, and (2) information contained in the bills pertaining to paging service received by a customer. That information, when matched to a name, address, and telephone number is known as "Customer Proprietary Network Information or "CPNI" for short. Examples of CPNI include information typically available from telephone-related details on a monthly bill such as the types of services purchased by a customer, (CPNI does not include names, addresses, and telephone numbers, because that information is considered subscriber list information under applicable law.

II. Use of CPNI Is Restricted

A-1 Answering Service recognizes that CPNI privacy concerns are important to every customer, and as such, we fully restrict the use of CPNI for any purpose.

A-1 Answering Service has designated its Managing General Manager as the CPNI Compliance Officer responsible for: (1) communicating with our company attorneys and/or consultants regarding CPNI responsibilities, requirements and restrictions; (2) supervising the training of company employees and agents who use or have access to CPNI; and (3) receiving, reviewing and resolving any questions or issues arising within our company regarding use, disclosure, or provision of access to CPNI.

Company employees and agents that may deal with CPNI have been informed that there are substantial federal restrictions upon CPNI use, distribution and access. In order to be authorized to use or access the company's CPNI, employees and agents must receive training with respect to the requirements of Section 222 of the Communications Act and the FCC's CPNI Rules (Subpart U of Part 64 of the FCC Rules).

III. Permissible Uses of CPNI

A-1 Answering Service employees and agents are strictly prohibited from using CPNI, and from providing CPNI to individuals outside the company.

IV. CPNI Compliance Officer

In addition to the specific matters required to be reviewed and approved by A-1 Answering Service's CPNI Compliance Officer, employees and agents are strongly encouraged to bring any and all other questions, issues or uncertainties regarding the use, disclosure, or access to CPNI to the attention of the our Compliance Officer for appropriate investigation, review and guidance. The extent to which a particular employee or agent brought a CPNI matter to the attention of the CPNI Compliance Officer and received appropriate guidance is a material consideration in any disciplinary action brought against the employee or agent for impermissible use, disclosure or access to CPNI.

V. Disciplinary Procedures

A-1 Answering Service has informed its employees and agents that it considers compliance with the Communications Act and FCC Rules regarding the use, disclosure, and access to CPNI to be very important. Violation by company employees or agents of such CPNI requirements will lead to disciplinary action (including remedial training, reprimands, unfavorable performance reviews, probation, and termination), depending upon the circumstances of the violation (including the severity of the violation, whether the violation was a first time or repeat violation, whether appropriate guidance was sought or received from the CPNI Compliance Officer, and the extent to which the violation was or was not deliberate or malicious).

Jeffrey S. Farber, Managing General Partner
A-1 Answering Service