



Ann D. Berkowitz
Director
Federal Regulatory Advocacy

1300 I Street, NW
Suite 400 West
Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)
aberkowitz@verizon.com

April 28, 2009

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *In the Matter of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128*

Dear Ms. Dortch:

Attached please find a revised Payment Handling and Dispute Resolution contact list for Verizon. Verizon is submitting this revised list per the requirements of 47, C.F.R. Section 64-1320(e). Verizon has listed Primary and Secondary contact information for Verizon Long Distance ("LD"), and Verizon Local Exchange Carrier ("LEC") operations. Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz".

cc: Bill Dever



Verizon Payment Handling and Dispute Resolution Contacts

Per the requirements of 47 C.F.R. Section 64.1320(e), Verizon provides this statement identifying the persons responsible for handling payphone compensation and for resolving disputes with payphone service providers for its Long Distance (“LD”) and Local Exchange Carrier (“LEC”) Operations.

I. LD Operations

Primary Point of Contact: Billing Concepts
Attention: Peggy Gaitan
7411 John Smith Drive, Suite 200
San Antonio, TX 78229
Telephone: 210.949.7109

Secondary Point of Contact: Verizon Long Distance
Attention: Julie Vaccarella
2400 N. Glenville
Mailcode: C1308
Richardson, TX 75082
Telephone: 972.729.5333

Verizon Select Services, Inc.
Attention: Indri Tjandrasuwita
5 Hutton Centre Drive
Mailcode: 620
Santa Ana, CA 92707
Telephone: 714.941.2618

II. LEC Operations

Primary Point of Contact: Verizon LiveSource and Public
Attention: José M. Miranda
140 West Street
10th Floor, Room 1031
New York, NY 10007
Telephone: 212.602.5680

Secondary Point of Contact: Verizon LiveSource and Public
Attention: Vicki M Leonard
120 N Sterling Street
Streator, IL 61364
Telephone: 815.672.1419