

George L. Lyon, Jr.

From: Paul Prekeges **Sent:** Mon 12/1/2008 4:47 PM
To: 'sbishop@quantumbusinessconsulting.com'; Kelby Brick; Russ Albright
Cc:
Subject: FW: MVP and SVRS interoperability
Attachments:

Just so everyone knows, I called into Sorenson's test system today. Jon was happy with the results and they're adding the MVP to the white list (whatever that means).

There were a couple of odd things going on (like not getting video from their on-hold server), so I'm going to follow up with Stuart on that.

Paul

From: Jonathan Roberts - ENG QA [mailto:JRoberts@sorenson.com]
Sent: Monday, December 01, 2008 12:48 PM
To: Mike Maddix; Paul Prekeges
Cc: Stuart Bishop
Subject: RE: MVP and SVRS interoperability

Hi-

We did several test runs and it look good to go. I will communicate with my people here on adding MVP to the white list.

Jon

From: Mike Maddix
Sent: Monday, December 01, 2008 8:58 AM
To: Paul Prekeges
Cc: Stuart Bishop; Jonathan Roberts – ENG QA
Subject: RE: MVP and SVRS interoperability

Paul,

Jonathan Roberts should be in touch with you today to facilitate the test.

Mike Maddix
mmaddix@sorenson.com
Regulatory Affairs Manager

Sorenson Communications, Inc.
4192 South Riverboat Road (note new mailing address)
Salt Lake City, UT 84123

Direct: 801-287-9461
Cell: 801-362-4565
Fax: 801-287-9401

<http://www.sorenson.com>
<http://www.sorensonvrs.com>

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From: Paul Prekeges [mailto:pprekeges@hovrs.com]
Sent: Wednesday, November 26, 2008 9:22 AM
To: Mike Maddix
Cc: Stuart Bishop
Subject: RE: MVP and SVRS interoperability

Mike,

Please let us know what you need us to do.

With Thanksgiving tomorrow, things may be hectic, but we should be able to make something happen.

Paul Prekeges

Director of Testing

Purple Communications Inc.

From: Kelby Brick
Sent: Tuesday, November 25, 2008 9:21 PM
To: Mike Maddix
Cc: Paul Prekeges; Stuart Bishop
Subject: Re: MVP and SVRS interoperability
Importance: High

Mike, please work with Paul and Stuart—both copied here.

Thanks

Kelby

On 11/25/08 8:46 PM, "Mike Maddix" <mmaddix@sorenson.com> wrote:

Kelby,

Can you give me the name and contact information for someone in your testing or QA group that we can coordinate some test calls in a non-production environment?

We would like to get this test setup very soon, so I look forward to your response.

Mike Maddix
mmaddix@sorenson.com <<mailto:mmaddix@sorenson.com>>
Regulatory Affairs Manager

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From: Mike Maddix
Sent: Tuesday, November 25, 2008 11:51 AM
To: 'Kelby Brick'

Subject: RE: MVP and SVRS interoperability

Hi Kelby,

I just wanted to give you an update on this issue.

I have a change request in to get "MVP500" on a trusted list. On our next maintenance schedule, we should have that issue resolved.

I am told it will be about two weeks before the maintenance will occur and will let you know when it is done on our end.

Regards,

Mike Maddix

mmaddix@sorenson.com <<mailto:mmaddix@sorenson.com>>

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From: Kelby Brick [<mailto:kelby.brick@purple.us>]

Sent: Tuesday, November 11, 2008 9:29 AM

To: Mike Maddix

Subject: Re: MVP and SVRS interoperability

As the letter indicates, the proper identifier is "MVP500."

Kelby

On 11/11/08 11:24 AM, "Mike Maddix" <mmaddix@sorenson.com> wrote:

Kelby,

Would you please verify what you are sending form the MVP as the identifier?

Thanks,

Mike Maddix

mmaddix@sorenson.com <<mailto:mmaddix@sorenson.com>>

Regulatory Affairs Manager

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From: Kelby Brick [<mailto:kbrick@goamerica.com>]
Sent: Friday, October 24, 2008 12:41 PM
To: Mike Maddix
Subject: MVP and SVRS interoperability

Mike, please find attached a letter on MVP interoperability with Sorenson VRS.

Hope to see you next week in Chicago?

Kelby

George L. Lyon, Jr.

From: Jonathan Roberts - ENG QA [JRoberts@sorenson.com] **Sent:** Tue 1/27/2009 3:20 PM
To: Stuart Bishop; Paul Prekeges
Cc:
Subject: RE: MVP and SVRS interoperability
Attachments:

Call.svrs.tv have been our "official" url for calling into SVRS. Svrs.tv were never promoted by our marketing team. However, I will see if I can get our people to make svrs.tv resolve to our SVRS anyway.

Thanks

Jon

Jonathan Roberts

Software Test Engineer - Sorenson Communication

e: jroberts@sorenson.com - p/vp: 800.820.9927

From: Stuart Bishop [mailto:sbishop@quantumbusinessconsulting.com]
Sent: Tuesday, January 27, 2009 12:08 PM
To: Jonathan Roberts – ENG QA; 'Paul Prekeges'
Subject: RE: MVP and SVRS interoperability

Jonathan

Is the call.svrs.tv the new dns or do will this change to svrs.tv later?

Thanks

Stuart

From: Jonathan Roberts - ENG QA [mailto:JRoberts@sorenson.com]
Sent: Tuesday, January 27, 2009 11:21 AM
To: Paul Prekeges; Stuart Bishop
Subject: RE: MVP and SVRS interoperability

Hi all-

I just have an opportunity to test your product with our hold server. It worked fine for us. You will need to make sure its call.svrs.tv, not svrs.tv.

By the way, I really like your product. I look forward into getting one when it is available. (or can I get it from you? ;-)

Jonathan Roberts

Software Test Engineer - Sorenson Communication

e: jroberts@sorenson.com - p/vp: 800.820.9927

From: Jonathan Roberts – ENG QA
Sent: Wednesday, December 31, 2008 1:31 PM
To: Paul Prekeges; Stuart Bishop
Subject: RE: MVP and SVRS interoperability

Hello-

Am following up on the status here. Hope all is well!

Jon

From: Paul Prekeges [mailto:Paul.Prekeges@purple.us]
Sent: Monday, December 22, 2008 9:17 PM
To: Jonathan Roberts – ENG QA; Stuart Bishop
Subject: RE: MVP and SVRS interoperability

Yes, Stuart will get you a wireshark trace.

Paul

From: Jonathan Roberts - ENG QA [mailto:JRoberts@sorenson.com]
Sent: Monday, December 22, 2008 7:47 PM
To: Paul Prekeges; Stuart Bishop
Subject: RE: MVP and SVRS interoperability

Ok, can you please get a network capture (via wireshark, or any program that output to .pcap) if this doesn't work so I can see whats going on, which server is giving you problem and so on.

Thanks!

Jon

From: Paul Prekeges [mailto:Paul.Prekeges@purple.us]
Sent: Monday, December 22, 2008 8:19 PM
To: Stuart Bishop; Jonathan Roberts – ENG QA
Subject: RE: MVP and SVRS interoperability

Whenever I tried it was black for a second and disconnected.

Since I'm in the Seattle, WA area, it's a little hard to get around as we've had more snow than I've seen in 10 years.

I plan to be in the office tomorrow, so I can give it a try then. If there's a time that we could work together on it, let me know.

Paul

From: Stuart Bishop [mailto:sbishop@quantumbusinessconsulting.com]
Sent: Monday, December 22, 2008 3:14 PM
To: 'Jonathan Roberts - ENG QA'; Paul Prekeges
Subject: RE: MVP and SVRS interoperability

No nothing specific. My tests returned no connection to svrs.tv

From: Jonathan Roberts - ENG QA [mailto:JRoberts@sorenson.com]
Sent: Monday, December 22, 2008 4:37 PM
To: Paul Prekeges
Cc: Stuart Bishop
Subject: RE: MVP and SVRS interoperability

Have roy followed up with you on how he describe "didn't work at all"?

Jon

From: Paul Prekeges [mailto:Paul.Prekeges@purple.us]
Sent: Friday, December 19, 2008 10:39 AM
To: Jonathan Roberts - ENG QA
Cc: Stuart Bishop; Roy Cogswell
Subject: FW: MVP and SVRS interoperability

Jon,

One of our testers, Roy, made some calls to SVRS.TV from his MVP on Tuesday and I guess they didn't work.

Do you have any insight?

Roy, can you describe "didn't work at all"?

Thanks,

Paul

From: Russ Albright
Sent: Friday, December 19, 2008 7:22 AM
To: Roy Cogswell; Stuart Bishop; Paul Prekeges
Subject: RE: MVP and SVRS interoperability

Stuart/Paul--- doesn't look like Sorenson is accepting MVP?

From: Roy Cogswell
Sent: Tuesday, December 09, 2008 6:11 PM
To: Russ Albright
Subject: RE: MVP and SVRS interoperability

I have made several calls to SVRS.TV from ALPHA and QA mvps, they didn't work at all.

From: Russ Albright