

May 20, 2009

Via Electronic Filing
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: CG Docket No. 03-123
WC Docket No. 05-196

Dear Ms. Dortch:

On May 19 and 20, the undersigned representatives of relay service providers met separately with Scott Deutchman, legal advisor to Acting Chairman Copps; Mark Stone, legal advisor to Commissioner Adelstein; Nick Alexander, legal advisor to Commissioner McDowell; and Suzanne Tetreault with Gregory Hlibok and Lisa Boehley of the Consumer and Government Bureau to discuss the providers' petition to extend the June 30 registration deadline.

The providers outlined the arguments made in the petition and urged the Commission to move expeditiously on Neustar's February 2009 authorization request to build a reverse-look up process for all providers. The providers also urged the Commission to undertake collaborative efforts with the providers to ensure that deaf and hard of hearing individuals are not unfairly cut off from exercising their basic civil rights to be able to make phone calls.

We also noted that many public institutions, including the FCC, have not yet registered for 10-digit numbers for their public videophones. We also noted that despite providers' extensive outreach and education efforts, many relay users remain confused or uneducated about the registration process. We expressed the view that a vendor-neutral source for registration information would be critically useful.

Sincerely,

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*Did not meet with Scott Deutchman

cc: Scott Deutchman
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