

I'm interested in subscribing to a broadband service for, among other things, video conferencing. I use Mac computers, which all come equipped with built-in cameras, microphones, and iChat software for video conferencing. The broadband requirements are relatively modest (e.g. 300 kbps) but apply equally to both up and down speeds. Broadband service providers offer download speeds that are acceptable (not great), but upload speeds that are pathetic, six to twenty times slower than download speeds. This requires you to order an expensive fast download speed service that you don't need in order to get a barely marginal upload speed. Either they should upgrade the upload speeds or offer a la carte up and down speeds so we can have some decent video conferencing (although maybe they don't want us to do that). Thanks!