

Marlene Dortch, Secretary
Federal Communications Commission
Office of the Secretary
9300 East Hampton Drive
Capitol Heights, MD 20743

June 26, 2009

Subject: In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

Thank you for the opportunity to provide you with the information on Indiana's consumer complaint logs for June 1, 2008 through May 31, 2009. I have enclosed: original and four copies of the following:

- Supporting Disk
- Complaint Summary Sheet (Tennessee Regulatory Authority, TN CapTel and TN Relay)

All of the consumer complaints regarding the Tennessee Relay Services have been resolved satisfactorily under 180 days. Sprint CapTel Customer Service recorded seven complaints and Go America Relay Customer Service recorded 14 complaints for the year. A narrative of resolution accompanies each customer call within the logs. Three complaints were filed directly with Tennessee Regulatory Authority.

If you need more information please contact me at 615-741-3939, extension 206 or by email at Miki.Klein@tn.gov .

Sincerely,

Miki M Klein
TDAP and Relay Services Coordinator
Tennessee Regulatory Authority