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Steelville R-3 School District

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Box 339 • STEELVILLE, MISSOURI 65565 • 573-775-2175

June 26, 2009

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

CC: 02-6

Re: Erate request for Waiver or Appeal of 486 Start dates, Ben 137431 Year 2008-09.

Dear Ms. Dortch,

The enclosed document is a copy of an email I had submitted numerous times to the FCC via email. Having not received any-kind of a 'return receipt' from my email client, I am assuming one of our servers are either blocking on the sending or on the receiving.

Today, June 26th is the deadline for me to submit a Waiver of an Appeal for Erate to have a date changed back on three FRN's in 486 submissions to receive 100% of our discount. All of the information is in the 'text' copy of the email.

We have been on vacation this week, checking my email each day to see if any kind of reply came through. To play safe, I am sending paper copies by certified mail to ensure the FCC did receive the waiver request.

Thanking you in advance for any help you can do on this matter.

A handwritten signature in cursive script that reads "Mary Ellen Marshall".

Mary Ellen Marshall
Technology Director
Steelville R-3 School District
573-775-4427 Tech Office
mmarshall@steelville.k12.mo.us
mmarshall@sv.gaggle.net (alternate email)
Erate BEN number 137431

Mary Ellen Marshall

From: "Mary Ellen Marshall" <mmarshall@steelville.k12.mo.us>
To: <ecfs@fcc.gov>
Sent: Tuesday, June 23, 2009 3:24 PM
Subject: CC02-6 Waiver Appeal

ECFS - E-mail Filing
<PROCEEDING> CC 02-6
<DATE> 06/22/09
<NAME> Mary Ellen Marshall
<ADDRESS1> PO Box 339
<ADDRESS2>
<CITY> Steelville
<STATE> MO
<ZIP> 65565
<LAW-FIRM>
<ATTORNEY>
<FILE-NUMBER>
<DOCUMENT-TYPE>
<PHONE-NUMBER>
<DESCRIPTION>BEN 137431
<CONTACT-EMAIL>mmarshall@steelville.k12.mo.us
<TEXT>Dear FCC,

This is an appeal to waiver 2008-09 Service Start Date of three FRN's:
1729360,
1730945,
1730644 back to 07/01/2008, Form 471 app 626651.

The reason we were late in filing three out of five 486 applications were due to an emergency medical situation. Our original 471 had 5 requests. Two were filed on a timely basis. While filing these five at the same time, I had trouble getting the second one to certify and had to call Erate for help, being issued a reference number cuse#21-780214 at that time. After waiting for a response and getting the problem resolved, at that time of the day other problems came up and could not get back to the remaining three 486 applications and would finish them up the next day. Unfortunately the next day never came, I was having medical complications and had a medical emergency and was not on the job for about a month. Unfortunately, no one knew what I was working on at the time nor did they have any Erate knowledge to even know what to do. When I did come back, being the only person in the Technology Department of 450 plus computers, network admin, etc., I did not know or remember these had not been filed until I tried to file my BEAR forms on these three remaining FRN's. I never received any reminder notice quite to contrary of USAC's response.

I was told by USAC that an emergency reminder was sent out on December 2nd, 2008 but it was "never received" thanks to our postal service. If I had gotten this letter, the filings would have been done at that moment. Also, if it had been stated

on the FCDL letter under the NEXT STEPS paragraph to not forget to file the 486's within the 120 days of the letter or service start date I know I would have written a note to myself on my calendar of the deadline.

We have been filing for Erate services now for about six years and have never been late on anything. Until now I have taken pride in doing everything in a timely fashion and trying to adhere to all of the rules and guidelines, reading everything I can to stay on top of Erate.

This would not a flagrant missing of a date, but a legitimate medical emergency. If I had not had a problem with the online process at the time while trying to file all of the five 486's, we would not be having this conversation at all.

A favorable consideration in this matter would be greatly appreciated.

Mary Ellen Marshall,
Technology Director,
Steelville R-III School District
573-775-4427
PO Box 339, Steelville, Mo. 65565

Mary Ellen Marshall

6/26/2009