

# WILLKIE FARR & GALLAGHER LLP

1875 K Street, N.W.  
Washington, DC 20006-1238

July 15, 2009

Tel: 202 303 1000  
Fax: 202 303 2000

*Via Electronic Filing*

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Re: Ex Parte Notice: Telecommunication Relay Services and Speech-to-Speech Services for  
Individuals with Hearing and Speech Disabilities – CG Docket No. 03-123

Dear Ms. Dortch:

On July 15, 2009, Thomas Kielty, President and Chief Executive Officer of Snap Telecommunications, Inc., Jeff Rosen, General Counsel of Snap Telecommunications, Inc., and Melissa Troiano of Willkie Farr & Gallagher LLP, outside counsel to Snap, met with Suzanne Tetreault, Thomas Chandler, and Gregory Hlibok of the Consumer & Government Affairs Bureau to discuss various Snap business initiatives and ideas involving consumer outreach, enhanced videophone technologies and choices, and issues of interoperability. In addition, Snap discussed the continued importance of Commission vigilance in seeking enforcement actions against providers who engage in improper VRS practices to artificially increase the size of the TRS fund.

Respectfully submitted,

/s/ Melissa A. Troiano

Melissa A. Troiano

*Counsel for Snap Telecommunications, Inc.*

cc: Suzanne Tetreault  
Thomas Chandler  
Gregory Hlibok