

06/04/09

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Re: A National Broadband Plan for Our Future, GN Docket No. 09-51

Dear Ms. Dortch,

An open and accessible Internet is essential to America's future. It will help improve our education and health care, engage millions more people in our democracy and give new meaning to freedom of speech. I know this for a fact because I am a student, and all of my professors choose their email as the main method of communication with their students. Not to mention all of my assignments, quizzes and lectures are all online. I have been with AT&T for the last year and it has been horrendous ever since. Aside from raising my prices, changing my service without my consent, and rude services, there are times when I do not have internet for days, weeks even. However, because AT&T has MONOPOLY over the area I am in, there is NOTHING I can do about it. As a result, my education has been severely affected because of the lack of internet. Nowadays, ALL universities, graduate and professional schools, choose internet as a medium for lessons, researches, and relaying other

information to their students. How are we, the students, can effectively have a better education when companies like AT&T and Comcast has MONOPOLY on certain areas and can do as they please? The last time I did a research on AT&T and Comcast as internet providers, on an average, out of every 10 customers, there are only 1 that are truly happy with their services. ONE out of TEN!!! If they are a restaurant or another business, they would have been closed down already. Yet they are thriving because there is no other alternative for the people to choose. The lesser of two evil is still EVIL. That is why we, the people, want the Federal Communications Commission to do its DUTY and protect Internet users from corporate gatekeepers who seek to keep prices high and speeds slow, limit access to content and stifle innovations and market choice. Net Neutrality must be a basic and enforceable rule of the Internet. The plan must also ensure that every American -- regardless of

their race, income or location -- can connect to broadband at prices everyone can afford. Allowing powerful corporate interests to dictate the future of modern communications is a mistake that cannot be repeated. Our nation's health in the 21st century requires that the FCC puts a people-powered Internet first.