

Subject: Calls from OJO to my VP200 shows up as missed calls

I sent the following email to both Sorenson and SNAPVRS as yesterday's complaint filing to FCC was not accurate (Your Confirmation Number is: 200983370228).

Yesterday I filed a complaint against Sorenson VRS because my friend's OJO attempt to call my VP 200 showed up as a missed call, but it never rang. I thought it was because my Sorenson registered 10 digit number was not registered in the national data base. Then another friend shared with me a web page to see if the number was in the data base (http://www.zvrs.com/z-support/am_i_registered) and the web page confirmed that both my Sorenson and my OJO friend's 10 digit numbers were in the data base. So now I'm wondering why my friend's OJO can't connect with my VP 200. Please advise.

Thanks,