

XM Radio keeps on turning off my suscription as I had purchased two lifetime suscriptions for \$799.98 Each time the call center call taker restores the service XM bills \$399.99. The Call center employees do not tell you they are adding another subscription to your bill. Here is a email Dear Mr. Lutsky,

Thanks for contacting XM. Please accept our apology for the delayed response. We are more than happy to assist you as it relates to your billing concern. We are sorry to hear that you are having billing issues. Our records indicate that your account was escalated to a Supervisor in order to have the adjustments made to have your balance at zero. This has been going on since June of 2009 This FCC commission cannot ignore that they are doing this fraudulent billing practice.