

We purchased in Southern Walk, Virginia, with the knowledge that we would be getting a state of the art telcom system. Since our purchase, while prices have fallen and services have gotten more expanded, ours remains bloated while the value and service level has continued to decrease. Our provider, Openband, is not cost effective, and does not offer the picture quality or value that was presented to us when we purchased our home. I'm left paying for satellite services in addition to Openband to get what I want. It's not fair to be locked in to a contract, especially when our builder gets kick backs on the backend. I urge you to investigate and terminate this exclusivity.