

The proposed definition of broadband at 768/200 is an embarrassment.

I live in an area where we only have two broadband options, Qwest and a local wireless provider. The fastest service available to me is 5mb down and 1.5mb up, which proves completely inadequate for my needs as a home office connection. Computers today measure data in gigabytes, not megabytes. Professional users need the ability to move this type of data quickly, which is possible on home connections in Europe and Asia. The company I work for provides four 50 (fifty) mb DSL lines for our Spanish factory and has multiple hard lines into its French headquarters. My counterparts in France have 50 mb DSL lines running to their apartments. I cannot conduct work at the same level they do from home because the infrastructure does not exist in this country to do so.

Not only is this proposed standard woefully inadequate for business, it is rapidly becoming outpaced for home use. Consumers today can watch television on the internet (sports, shows, etc) if they have sufficient connections. Comcast competes directly against this technology with its (very) overpriced cable services, which gives them little business incentive to have home connections approach the speeds that are standard in the rest of the developed world. We need these companies to raise their laughable standards so we do not fall as far behind with internet connections as we have with cell phone service and vehicle mile-per-gallon standards. The most amazing part is that studies show it would require a very minimal investment for a company like Comcast to upgrade their server equipment to provide service on par with Japan. This means that they are deliberately holding their consumers hostage until the already delayed roll-out of 4G across the country gives them some form of competition.

Please make my internet faster. I am tired of not being able to conduct online backups and transfer files to our factories as quickly as I should be able to. Unfortunately, our country's outdated technological backbones are all I have to blame.