

Pine Belt Cellular, Inc.

54.209 Compliance Report

I. Progress on Five Year Service Quality Plan

For the period July 1, 2008 through June 30, 2009 Pine Belt Cellular, Inc. (“Pine Belt”) undertook the following network improvement projects

1. Constructed 2 new base stations.
2. Reconfigured 1 existing base station.
3. Installed additional equipment for CALEA compliance
4. Purchased additional drive test equipment

During the period covered by this report Pine Belt received \$45,520.84 in High Cost and Interstate Access Support. Including projects that remained “under construction” at June 30, 2009, Pine Belt made capital investments totaling \$417,024 during the reporting period.

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Figure 1 shows Pine Belt's modeled coverage from existing infrastructure as of June 30, 2009.

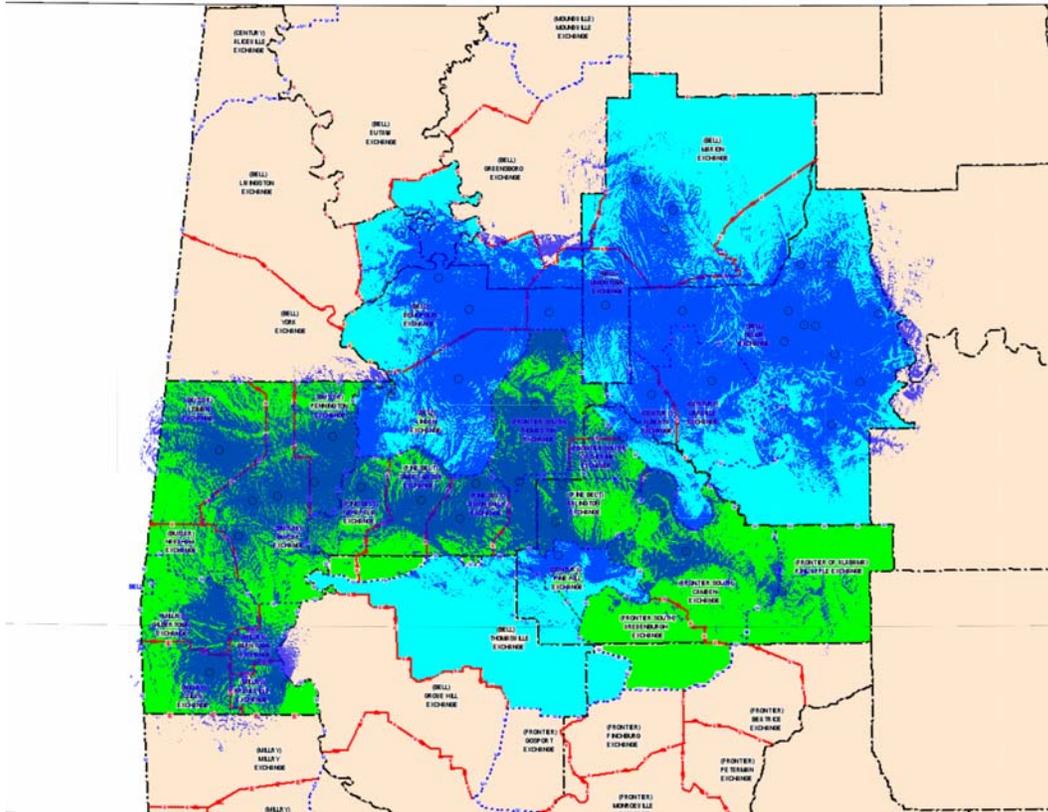


Figure 1: Pine Belt Cellular, Inc - Coverage as of June 30, 2009

The shaded areas represent predicted coverage at a -100dBm forward signal strength. The underlying areas and boundaries coincide with the various ILEC exchange boundaries and/or wire centers.

Pine Belt originally was granted CETC authorization limited to the underlying ILEC areas represented by the light blue background. Pine Belt's CETC authorization was extended in the FCC order issued on May 1, 2008 to also include the ILEC areas represented by the green background.

Additional coverage from future construction and network improvement plans for the next four years are discussed in this report.

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Planned projects through June 30, 2010 include

Construction of new transceivers at:

- ❑ Yellow Bluff - Wilcox County
- ❑ Selma East on Hwy 14 - Dallas County
- ❑ Heiberger - Perry County
- ❑ Perryville – Perry County
- ❑ Radford – Perry County
- ❑ Suttle – Perry County

Reconfigure current omni repeater at Dixons Mills as a Tri-sectored base station

Add 1xRTT data capabilities at all current base stations

Add EVDO capabilities at up to 17 existing sites

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Planned projects through June 30, 2011 include

Construction of new transceivers at:

- ❑ Possum Bend - Wilcox County
- ❑ Lee Long Bridge - Wilcox County
- ❑ Pine Grove – Wilcox County
- ❑ Jefferson – Marengo County
- ❑ Plantersville - Dallas County
- ❑ Jachin – Choctaw County
- ❑ Gilberttown – Choctaw County
- ❑ Isney – Choctaw County

Adding EVDO at up to 21 existing sites

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Planned projects through June 30, 2012 include

Conversion of the repeater at Toxey in Choctaw County to a base station

Addition of up to two EVDO base stations

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Objectives for the year July 1, 2012 through June 30, 2013 include

- ❑ Closing the remaining gap between Camden and Selma along Alabama Highway's 41 and 89.
- ❑ Coverage along Alabama Highway 21 through Furman and Snow Hill

Initial coverage models have not been produced for these areas and named target locations have not been identified.

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Objectives for the year July 1, 2013 through June 30, 2014 include

- ❑ Coverage along Alabama Highway 10 through Pineapple
- ❑ Coverage along Alabama Highway's 219 & 183 in North Perry County.

Initial coverage models have not been produced for these areas and named target locations have not been identified.

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II. Outages Lasting 30 Minutes or Longer Potentially Affecting at Least 10% of End Users in a Designated Service Area

Pine Belt serves a relatively small subscriber base in a small, rural area. As a result, one could argue that any outage has the potential impact of affecting service to 10% or more of its end users. Out of an abundance of caution, Pine Belt herewith submits a log of all critical outages lasting 30 minutes or longer during the reporting period.

Start Date	Start Time	End Date	End Time	Facility	Description
8/24/2008	0:15	8/25/2008	9:00	Cell 33	Commercial Power Failure Tropical Storm Fay
8/24/2008	0:17	8/25/2008	16:30	Cell 28	Commercial Power Failure Tropical Storm Fay
8/24/2008	0:50	8/25/2008	8:00	Cell 27	Commercial Power Failure Tropical Storm Fay
8/24/2008	1:00	8/25/2008	9:00	Cell 32	Commercial Power Failure Tropical Storm Fay
8/24/2008	2:30	8/25/2008	10:30	Cell 8	ADM/TM 50 failed, APS card failed for Cell 8 T1
8/25/2008	9:30	8/25/2008	4:30	Cell 34	Commercial Power Failure Tropical Storm Fay
8/25/2008	2:30	8/25/2008	6:30	Cell 35	Commercial Power Failure at Walter Craig 1603, Tropical Storm Fay
8/25/2008	5:20	8/25/2008	9:50	Cell 30	Commercial Power Failure Tropical Storm Fay
1/3/2009	16:30	1/3/2009	20:00	Cell 1	Shiloh 1603 VTG Card failed
1/12/2009	9:00	1/12/2009	15:30	Cell 31	Commercial Power Failure
1/12/2009	9:00	1/12/2009	15:30	Cell 31a	Commercial Power Failure
1/12/2009	9:00	1/12/2009	15:30	Cell 31b	Commercial Power Failure
1/12/2009	9:00	1/12/2009	14:00	Cell 33g	Commercial Power Failure
4/6/2009	11:30	4/6/2009	16:00	TG 630	DACC's in Dixon Mills Failure, 911 Choctaw County Out
4/6/2009	11:30	4/6/2009	16:00	TG 702	DACC's in Dixon Mills Failure, TDS Trunk Group Out
4/6/2009	11:30	4/6/2009	16:00	TG700	DACC's in Dixon Mills Failure, Pine Belt Telco Trunk Group Out
5/5/2009	22:30	5/6/2009	11:00	Cell 10	Direct Lightning Strike, M/W Radio, Battery Plant, Cell Site Cards
5/24/2009	13:00	5/24/2009	15:45	Cell 29	Lightning Strike, Arlington 1603 VTG Card, Surge Prot Cell 29
5/24/2009	13:00	5/24/2009	14:45	Cell 31	Lightning Strike, Arlington 1603 VTG Card, M/W Radio
5/24/2009	13:00	5/24/2009	13:30	Cell 33	Lightning Strike, Arlington 1603 VTG Card

□ **Outages Potentially Affecting a 911 Special Facility**

During the reporting period, there was one incident in which Pine Belt's ability to process calls to the 911 emergency response system was adversely impacted. This occurred on 4/6/2009 and was restricted to the facilities that serve Choctaw County, Alabama.

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- ***Actions taken to mitigate future occurrences include:***
 - a. Regularly scheduled inspections of network critical components, including but not limited to line sweeps, power calibrations, and ground field audits;
 - b. Periodic reviews of all in preventive maintenance activities looking for indications of impending equipment failures;
 - c. Requests for priority treatment from supporting utilities and deployment of portable standby power generation equipment if necessary;
 - d. Coordination with ILEC

III. Unfulfilled Service Request

Pine Belt has no pending requests for service in the area in which it holds ETC designation from the past year. There were seven applicants during the year that disconnected during the initial subscription grace period because of reported quality of service issues at the customers premise.

IV. Complaints per 1,000 Handsets or Lines

During the reporting period Pine Belt averaged less than 10 quality-of-service related complaints per 1000 handsets per annum.

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V. Certification

Pine Belt Cellular, Inc. certifies that;

- a) it is complying with the applicable service quality standards and consumer protection rules;
- b) it is able to function in emergency situations as set forth in Section 54.201(a)(2) of the Commission's Rules;
- c) it offers a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas; and
- d) it acknowledges that the Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the service area.

By:



John C. Nettles, President
Pine Belt Cellular, Inc.

Date: September 28, 2009