

Before the  
Federal Communications Commission  
Washington, D.C. 20554

In the Matter of )  
Federal-State Joint Board on ) CC Docket No. 96-45  
Universal Service )

ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION  
AND 2009 ANNUAL REPORT OF  
ALLTEL COMMUNICATIONS, LLC  
FOR THE STATE OF FLORIDA

OCTOBER 1, 2009

**I. INTRODUCTION**

Pursuant to 47 U.S.C. § 54.209, Alltel Communications, LLC<sup>1</sup> (“Alltel” or “Company”) – with Study Area Code 219903 - submits this Eligible Telecommunications Carrier (“ETC”) certification and 2009 Annual Report with regard to its operations in the State of Florida and respectfully requests the Commission to certify its eligibility to receive high-cost support from the federal universal service fund during calendar year 2010. The data in this report and the attached exhibits represent commercial and financial trade secrets regarding Alltel’s network build-out plans and other matters that are highly sensitive due to the competitive nature of the commercial wireless industry. Accordingly, Alltel respectfully requests that the Commission treat this data as confidential and withhold it from public inspection, pursuant to Sections 0.457(d)(1) and 0.459 of the rules.

**II. BACKGROUND**

Pursuant to 47 U.S.C. § 214(e)(6), the Commission has designated Alltel as an ETC in certain non-rural wire centers of Bell South/AT&T.<sup>2</sup> A complete listing of the areas in which Alltel has been designated as an ETC is contained in **Exhibit A**, which is attached hereto.

**III. ALLTEL’S ANNUAL REPORT IN ACCORDANCE WITH SECTION 54.209(a)**

47 C.F.R. § 54.209(a) requires a common carrier designated by the Commission as an ETC pursuant to Section 214(e)(6) of the Act to annually report certain information no later than

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<sup>1</sup> Formerly named Alltel Communications, Inc. As of January 9, 2009 Cellco Partnership d/b/a Verizon Wireless acquired Alltel Corporation and its subsidiaries including Alltel Communications, LLC. *In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Atlantis Holdings LLC for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager and De Facto Transfer Leasing Arrangements*, WT Docket No. 08-95, File Nos. 003463892, *et al.*, Memorandum Opinion and Order and Declaratory Ruling, FCC 08-258 (rel. Nov. 10, 2008) (*Merger Order*).

<sup>2</sup> *Federal-State Joint Board on Universal Service, Alltel Communications, Inc. Petitions for Designation as an Eligible Telecommunications Carrier in Alabama, Florida, Georgia, North Carolina, and Virginia*, 19 FCC Rcd 20496 (Wireline Comp. Bur. 2004).

October 1 of each calendar year. Alltel respectfully submits the following information for the period January 1, 2008 through December 31, 2008 in satisfaction of the Commission's annual reporting requirement.

A. **Progress Report on Service Improvement Plan**

47 C.F.R. § 54.209(a)(1) requires an ETC to file a progress report on its Service Improvement Plan. 47 C.F.R. § 54.209(a)(1) specifically requires:

A progress report on its five-year service quality improvement plan, including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. The information shall be submitted at the wire center level.

Alltel submitted its updated Five-Year Service Improvement Plan, which covers the time period from January 1, 2008 through December 31, 2012, as **Confidential Exhibit C** to its Certification and Annual Report filed October 1, 2008. Attached hereto as **Confidential Exhibit B-1** is Alltel's progress report on the Five-Year Service Improvement Plan for the period January 1, 2008 through December 31, 2008. Alltel's progress report includes a map detailing the Company's progress toward meeting its plan targets in 2008, an explanation of how much universal service support was received in 2008 and how it was used to improve signal quality, coverage or capacity on a wire center-by-wire center basis in 2008 and an explanation regarding network improvement targets that were not met. Alltel will continue to utilize federal high-cost universal service support for the provision, maintenance and upgrading of the facilities and services for which the support is intended consistent with § 254(e) of the telecommunications Act of 1996 and § 54.7 of the Commission's Rules.

Additionally, Alltel has updated the remaining four years of the five-year plan submitted on October 1, 2008 which describes the proposed improvements and upgrades to its network

servicing its Florida Designated Area. The updated information to the Five-Year Service Improvement Plan filed October 1, 2008 is attached as **Confidential Exhibits B-2** ("Service Improvement Plan"). The Service Improvement Plan includes all information required by FCC Rule 54.209(a)(1) for calendar years 2009 through 2012.

The projected expenditures in the Service Improvement Plan are based on the assumption that Alltel will receive the amount of federal high-cost universal service support identified on **Confidential Exhibit B-3** during the calendar year 2009/2010<sup>3</sup> and what the Company received in 2008, adjusted for the requirements described in footnote 3. Beyond 2009, it is difficult, if not impossible, for Alltel to predict with any amount of certainty, how much the Company may receive in federal universal service support. There are various factors that affect the total amount of support Alltel can be expected to receive, including but not limited to, the per line support that is available, federal policy changes, USAC reconciliations, and other factors beyond Alltel's control. If actual receipts differ from those assumed in this report, Alltel reserves the right to modify its projected capital and operating expenditures in the Company's ETC service area.

**B. Network Outages In Florida Designated Area**

47 C.F.R. § 54.209(a)(2) requires an ETC to annually report network outages within its ETC designated area. 47 C.F.R. § 54.209(a)(2) specifically requires:

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<sup>3</sup> In light of the FCC's May 1, 2008 Order that capped the level of support available to competitive ETCs in the state of Florida and the conditions in the *Merger Order*, Alltel is unable to accurately predict the amount of universal service support the Company will receive during calendar years 2009 or 2010. The *Merger Order* requires a phase down of high-cost support for any properties which Verizon Wireless retains over a five-year period following the closing of the transaction. *Merger Order*, ¶¶ 192-197. Verizon Wireless and the Universal Service Administrative Company (USAC) are in the process of implementing this requirement. The Universal Service Administrative Company is also in the process of separately identifying the disbursement amounts to those market that are to be divested and are not subject to the 20% annual phase down. Given the lack of adequate data, Alltel will use twelve times the January 2009 payment less 20% to develop the anticipated receipts from the universal service fund for calendar year 2009 in this filing.

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Detailed information on any outage lasting at least 30 minutes that potentially affects at least ten percent of the end users served in a designated service area; or a 911 special facility (as defined in subsection (e) of Section 4.5 of the Outage Reporting Order). The annual report of the ETC must include: (i) the date and time of onset of the outage; (ii) a brief description of the outage and its resolution; (iii) the particular services affected; (iv) the geographic areas affected by the outage; (v) steps taken to prevent a similar situation in the future; and (vi) the number of customers affected.

The required information, for the time period January 1, 2008 through December 31, 2008 is contained within **Confidential Exhibit C**. Alltel has compiled and reported information for all outages that meet the above criteria within its Florida Designated Area. Such information includes any outage of at least 30 minutes in duration that potentially affects at least ten percent (10%) of its customers served in a service area or a 911 facility. The services affected by an outage are dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center as of December 31, 2008.

The steps taken by Alltel to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case basis. When the outage is, for example, due to equipment failure, the equipment is replaced or repaired and tested for proper performance, including preventative maintenance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency then a replacement source is determined. When the outage, for example, is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated and is considered in planning the repair, replacement or rebuild of the equipment or location. Outages

due to human error or a faulty process or practice will result in appropriate reevaluation of the source of error and the need to either correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the facility provider. The outages reported on **Confidential Exhibit C** were not determined to require extraordinary measures other than application of the above.

**C. Unfulfilled Requests For Service**

47 C.F.R. § 54.209(a)(3) requires an ETC to annually report the number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those potential customers as set forth in FCC Rule 54.202(a)(1)(i). The required information concerning Alltel's unfulfilled requests for service within its Designated Area from January 1, 2008 through December 31, 2008 is contained in **Exhibit D**.

**D. Complaints Per 1,000 Handsets Or Lines**

47 C.F.R. § 54.209(a)(4) requires an ETC to annually report the number of complaints per 1,000 handsets or lines. In the entire State of Florida, Alltel received .5820 complaints<sup>4</sup> per 1,000 handsets between January 1, 2008 and December 31, 2008..

**E. Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules**

47 C.F.R. § 54.209(a)(5) requires an ETC to certify that it is complying with applicable service quality standards and consumer protection rules. Alltel's compliance with the CTIA Consumer Code for Wireless Service ("CTIA Code") satisfies this requirement. During 2008,

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<sup>4</sup> Complaints consist of written complaints from its customers to the Commission, the Florida Public Service Commission, the Florida Attorney General, the Better Business Bureau or similar third party agency and oral, written, and e-mail complaints to Alltel's Executive Complaint Department.

Alltel was a compliant signatory to the CTIA Code. Alltel certifies that it has complied and will continue to comply with the principles set forth in the CTIA Code.

**F. Certification Regarding Ability to Function in Emergency Situations**

47 C.F.R. § 54.209(a)(6) requires an ETC to certify that it is able to function in emergency situations as set forth in FCC Rule 54.202(a)(2). Alltel provides the following information to demonstrate its ability to remain functional in emergency situations in satisfaction of this requirement. Alltel's network is designed to remain functional in emergency situations. Alltel has a reasonable amount of back-up power to provide functionality without an external power source, and, in many areas, has the ability to reroute traffic around damaged facilities and manage traffic spikes resulting from an emergency situation. Alltel has deployed fixed and portable back-up power generators at various locations throughout its network that can be deployed in emergency situations. These back-up power generators are capable of keeping a cell site up and running until power is restored to the cell site, a portable generator is moved to the site, system changes are made to reroute traffic or a cell on wheels ("COW") is deployed. Alltel tests its back-up power generators regularly to ensure functionality. Alltel is also capable of rerouting traffic around damaged or out-of-service facilities by changing call routing translations as needed. Alltel is generally able to deploy COWs as temporary cell sites when existing facilities are damaged or out-of-service for longer periods of time. Further, by changing call routing translations or deploying COWs, Alltel is generally able to manage traffic spikes resulting from an emergency situation throughout its network. As a long-term solution for managing increased traffic levels and traffic spikes, Alltel may increase capacity at its cell sites, switches and transport facilities. Alltel certifies it is able to function in emergency situations as set forth in FCC Rule 54.202(a)(2).

**G. Certification Regarding Provision Of A Comparable Local Usage Plan**

47 C.F.R. § 54.209(a)(7) requires an ETC to certify that it is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas. Alltel is committed to offering local usage plans comparable to those offered by the incumbent LEC throughout the Designated Area. Alltel's generally available rate plans include varying amounts of local usage, including plans with unlimited calling, and are within the scope of "comparability" as defined by the FCC in its March 17, 2005 Report and Order. Alltel also offers multiple service plans enabling customers to select a plan that best meets their needs based on the local calling areas and the amount of local calling included in each plan. The Alltel rate plans can be found at [www.verizonwireless.com](http://www.verizonwireless.com) (for Study Area Code 219903). Therefore, Alltel certifies that it is offering and will continue to offer at least one comparable local usage plan as required by FCC Rule 54.209(a)(7).

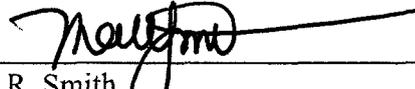
**H. Certification Regarding Equal Access**

In compliance with 47 C.F.R. § 54.209(a)(8), Alltel certifies that the Commission, pursuant to 47 U.S.C. § 332(c)(8), may require the Company to provide equal access to long distance carriers in the event that no other ETC is providing equal access within its Designated Area.

**IV. CONCLUSION**

Based on the foregoing information, Alltel respectfully requests the Commission to certify the Company's – Study Area Code 219903 -eligibility to receive federal universal service support for calendar year 2010 in accordance with 47 C.F.R. §§ 54.313 and 54.314.

September 29, 2009



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Mark R. Smith  
Assistant Secretary  
Alltel Communications, LLC  
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(678) 339-5121

Before the  
Federal Communications Commission  
Washington, D.C. 20554

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CERTIFICATION

The undersigned, Mark R. Smith, does hereby certify as follows:

1. I serve as Assistant Secretary for Alltel Communications, LLC ("Alltel") and each of its affiliates and subsidiaries.
2. This certification is submitted in support of Alltel's ETC Certification and 2009 Annual Report.
3. Alltel has been designated a competitive ETC in the areas identified in Exhibit A of its ETC Certification and 2009 Annual Report.
4. Alltel has been assigned Study Area Code 219903 by the Universal Service Administrative Company in the State of Florida.
5. I have reviewed the ETC Certification and 2009 Annual Report of Alltel Communications, LLC for the State of Florida.
6. Consistent with 47 U.S.C. § 254(e) and FCC Rules 54.313 and 54.314, Alltel certifies that all federal high-cost universal service support received will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended.
7. The facts stated therein are true and correct to the best of my present knowledge, information and belief.

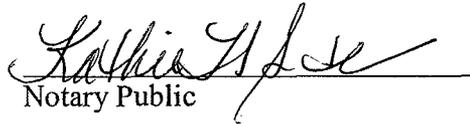
Alltel Communications, LLC



Mark R. Smith  
Assistant Secretary

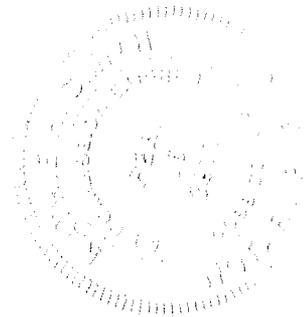
Subscribed and sworn to before me  
this 29 day of September, 2009.

(NOTARY SEAL)



Kathie H. Smith  
Notary Public

**KATHIE H. SMITH**  
Notary Public, Cobb County, Georgia  
My Commission Expires February 6, 2011



**SUMMARY OF EXHIBITS**

Exhibit A – Designated Service Area for Study Area Code 219903.

**Confidential Exhibit B-1** – Progress Report on 2008 Service Improvement Plan previously filed with the Commission.

**Confidential Exhibit B-2** – Updated Five-Year Service Improvement Plan for Study Area Code 219903.

**Confidential Exhibit B-3** - Projected receipts from the Federal Universal Service Fund during calendar years 2009 and 2010

**Confidential Exhibit C** – Outage Report for period January 1, 2008 through December 31, 2008.

**Exhibit D** – Unfulfilled Requests for Service for period January 1, 2008 – December 31, 2008

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**EXHIBIT A**

**DESIGNATED SERVICE AREA  
FOR STUDY AREA CODE 219903**

EXHIBIT A

**Alltel Communications, LLC  
ETC Designated Area in State of Florida**

SAC	CETC NAME	CLLI CODE	WIRE CENTER NAME
219903	Alltel Communications, LLC	ABDLFLXA	AUBURNDALE
219903	Alltel Communications, LLC	ALFAFLXA	GIBSONTON
219903	Alltel Communications, LLC	ALTRFLXA	BARTOW
219903	Alltel Communications, LLC	ANMRFLXA	BRADENTON BEACH
219903	Alltel Communications, LLC	ARCHFLMA	ARCHER
219903	Alltel Communications, LLC	BARTFLXA	BARTOW
219903	Alltel Communications, LLC	BAYUFLXA	PINELLAS PK
219903	Alltel Communications, LLC	BBPKFLXA	BABSON PARK
219903	Alltel Communications, LLC	BGPIFLMA	BIG PINE
219903	Alltel Communications, LLC	BHPKFLXA	TAMPA
219903	Alltel Communications, LLC	BKVLFLJF	BROOKSVILLE
219903	Alltel Communications, LLC	BLDWFLMA	JACKSONVILLE
219903	Alltel Communications, LLC	BRBAFLXA	BRADENTON
219903	Alltel Communications, LLC	BRJTFLXA	MULBERRY
219903	Alltel Communications, LLC	BRNDFLXA	BRANDON
219903	Alltel Communications, LLC	BRSNFLMA	BRONSON
219903	Alltel Communications, LLC	BRTNFLXX	BRADENTON
219903	Alltel Communications, LLC	BYSHFLXA	TAMPA
219903	Alltel Communications, LLC	CDKYFLMA	CEDAR KEY
219903	Alltel Communications, LLC	CFLDFLMA	CHIEFLAND
219903	Alltel Communications, LLC	CHPLFLJA	CHIPLEY
219903	Alltel Communications, LLC	CLWRFLXA	CLEARWATER
219903	Alltel Communications, LLC	CNSDFLXA	CLEARWATER
219903	Alltel Communications, LLC	CNTMFLE	CANTONMENT
219903	Alltel Communications, LLC	CRWDFLXA	TAMPA
219903	Alltel Communications, LLC	CSCYFLBA	CROSS CITY
219903	Alltel Communications, LLC	CYGRFLXA	WINTER HAVEN
219903	Alltel Communications, LLC	DNDNFLXA	DUNEDIN
219903	Alltel Communications, LLC	DNLNFLWM	DUNNELLON
219903	Alltel Communications, LLC	DUNDFLXA	DUNDEE
219903	Alltel Communications, LLC	ENWDFLXA	ENGLEWOOD
219903	Alltel Communications, LLC	FHSDFLXA	CLEARWATER
219903	Alltel Communications, LLC	FMTNALMT	FLOMATON
219903	Alltel Communications, LLC	FRBHFLFP	FERNANDINA BCH
219903	Alltel Communications, LLC	FRSTFLXA	FROSTPROOF
219903	Alltel Communications, LLC	FTGRFLMA	JACKSONVILLE
219903	Alltel Communications, LLC	GCSPFLCN	GRN CV SPGS
219903	Alltel Communications, LLC	GCVLFLMA	GRACEVILLE
219903	Alltel Communications, LLC	GLBRFLMC	GULF BREEZE
219903	Alltel Communications, LLC	GNDYFLXA	ST PETERSBURG
219903	Alltel Communications, LLC	GSVLFLMA	GAINESVILLE
219903	Alltel Communications, LLC	GSVLFLNW	GAINESVILLE
219903	Alltel Communications, LLC	HAVNFLMA	HAVANA
219903	Alltel Communications, LLC	HDSNFLXA	HUDSON
219903	Alltel Communications, LLC	HGLDFLXA	LAKELAND
219903	Alltel Communications, LLC	HLNVFLMA	NAVARRE
219903	Alltel Communications, LLC	HNCYFLXA	HAINES CITY
219903	Alltel Communications, LLC	HNCYFLXN	DAVENPORT
219903	Alltel Communications, LLC	HWTHFLMA	HAWTHORNE
219903	Alltel Communications, LLC	HYPKFLXA	TAMPA
219903	Alltel Communications, LLC	INLKFLXA	LAKE WALES
219903	Alltel Communications, LLC	INRKFLXX	LARGO

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**Alltel Communications, LLC  
ETC Designated Area in State of Florida**

SAC	CETC NAME	CLLI CODE	WIRE CENTER NAME
219903	Alltel Communications, LLC	ISLMFLMA	ISLAMORADA
219903	Alltel Communications, LLC	JAY FLMA	JAY
219903	Alltel Communications, LLC	JCBHFLAB	JACKSONVILLE
219903	Alltel Communications, LLC	JCBHFLMA	JACKSONVILLE BCH
219903	Alltel Communications, LLC	JCBHFLSP	JACKSONVILLE BCH
219903	Alltel Communications, LLC	JCVLFLAR	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLBW	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLCL	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLFC	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLIA	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLJT	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLLF	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLNO	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLOW	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLRV	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLSJ	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLSM	JACKSONVILLE
219903	Alltel Communications, LLC	JCVLFLWC	JACKSONVILLE
219903	Alltel Communications, LLC	KYHGFLMA	KEYSTONE HEIGHTS
219903	Alltel Communications, LLC	KYLRFLLS	KEY LARGO
219903	Alltel Communications, LLC	KYLRFLMA	KEY LARGO
219903	Alltel Communications, LLC	KYSTFLXA	ODESSA
219903	Alltel Communications, LLC	KYWSFLMA	KEY W
219903	Alltel Communications, LLC	LGBKFLXA	LONGBOAT KEY
219903	Alltel Communications, LLC	LKALFLXA	LAKE ALFRED
219903	Alltel Communications, LLC	LKCYFLMA	LK CITY
219903	Alltel Communications, LLC	LKLDFLXA	LAKELAND
219903	Alltel Communications, LLC	LKLDFLXE	LAKELAND
219903	Alltel Communications, LLC	LKLDFLXN	LAKELAND
219903	Alltel Communications, LLC	LKWFLXA	LK WALES
219903	Alltel Communications, LLC	LKWFLXE	LAKE WALES
219903	Alltel Communications, LLC	LLMNFLXA	ST PETERSBURG
219903	Alltel Communications, LLC	LNLKFLXA	LAND O LAKES
219903	Alltel Communications, LLC	LRGOFLLXA	LARGO
219903	Alltel Communications, LLC	LUTZFLXA	LUTZ
219903	Alltel Communications, LLC	LYHNFLOH	LYNN HAVEN
219903	Alltel Communications, LLC	MCNPFLMA	MICANOPY
219903	Alltel Communications, LLC	MDBGFLPM	MIDDLEBURG
219903	Alltel Communications, LLC	MLBYFLXA	MULBERRY
219903	Alltel Communications, LLC	MLTNFLRA	MILTON
219903	Alltel Communications, LLC	MNDRFLAV	JACKSONVILLE
219903	Alltel Communications, LLC	MNDRFLLO	JACKSONVILLE
219903	Alltel Communications, LLC	MNDRFLLW	JACKSONVILLE
219903	Alltel Communications, LLC	MNLKFLXA	NEW PORT RICHEY
219903	Alltel Communications, LLC	MNSNFLMA	MILTON
219903	Alltel Communications, LLC	MRTFLVE	MARATHON
219903	Alltel Communications, LLC	MXVFLMA	JACKSONVILLE
219903	Alltel Communications, LLC	MYCYFLXA	MYAKKA CITY
219903	Alltel Communications, LLC	NGBHFLXA	SEMINOLE
219903	Alltel Communications, LLC	NKLRFLMA	NORTH KEY LARGO
219903	Alltel Communications, LLC	NPRCFLXA	NEW PRT RICHEY
219903	Alltel Communications, LLC	NRPTFLXA	N PRT

EXHIBIT A

**Alltel Communications, LLC  
ETC Designated Area in State of Florida**

SAC	CETC NAME	CLLI CODE	WIRE CENTER NAME
219903	Alltel Communications, LLC	NRSDFLXA	SARASOTA
219903	Alltel Communications, LLC	NWBYFLMA	NEWBERRY
219903	Alltel Communications, LLC	OLDSFLXA	TAMPA
219903	Alltel Communications, LLC	OLTWFLLN	OLD TOWN
219903	Alltel Communications, LLC	ORPKFLMA	ORANGE PK
219903	Alltel Communications, LLC	ORPKFLRW	ORANGE PK
219903	Alltel Communications, LLC	OSPRFLXA	OSPREY
219903	Alltel Communications, LLC	PACEFLPV	PACE
219903	Alltel Communications, LLC	PCBHFLNT	PANAMA CITY BCH
219903	Alltel Communications, LLC	PKCYFLXA	POLK CITY
219903	Alltel Communications, LLC	PLMTFLXA	PALMETTO
219903	Alltel Communications, LLC	PLSLFLXA	BRADENTON
219903	Alltel Communications, LLC	PLTKFLMA	PALATKA
219903	Alltel Communications, LLC	PMPKFLMA	POMONA PARK
219903	Alltel Communications, LLC	PNCRFLXA	PLANT CITY
219903	Alltel Communications, LLC	PNCYFLCA	PANAMA CITY
219903	Alltel Communications, LLC	PNCYFLMA	PANAMA CITY
219903	Alltel Communications, LLC	PNLSFLXA	LARGO
219903	Alltel Communications, LLC	PNSCFLBL	PENSACOLA
219903	Alltel Communications, LLC	PNSCFLFP	PENSACOLA
219903	Alltel Communications, LLC	PNSCFLHC	PENSACOLA
219903	Alltel Communications, LLC	PNSCFLPB	PENSACOLA
219903	Alltel Communications, LLC	PNSCFLWA	PENSACOLA
219903	Alltel Communications, LLC	PNVDFLMA	PONTE VEDRA BCH
219903	Alltel Communications, LLC	POINFLXA	KISSIMMEE
219903	Alltel Communications, LLC	PRSHFLXA	PARRISH
219903	Alltel Communications, LLC	PSDNFLXA	ST PETERSBURG
219903	Alltel Communications, LLC	PTCYFLXA	PLANT CITY
219903	Alltel Communications, LLC	RSKNFLXA	RUSKIN
219903	Alltel Communications, LLC	SARKFLXA	SARASOTA
219903	Alltel Communications, LLC	SEKYFLXA	SARASOTA
219903	Alltel Communications, LLC	SGBEFLXA	ST PETERSBURG
219903	Alltel Communications, LLC	SGKYFLMA	SUGARLOAF KEY
219903	Alltel Communications, LLC	SKWYFLXA	ST PETERSBURG
219903	Alltel Communications, LLC	SLSPFLXA	TAMPA
219903	Alltel Communications, LLC	SMNLFLXA	TAMPA
219903	Alltel Communications, LLC	SNSPFLXA	NEW PORT RICHEY
219903	Alltel Communications, LLC	SPBGFLXA	ST PETERSBURG
219903	Alltel Communications, LLC	SPBGFLXS	ST PETERSBURG
219903	Alltel Communications, LLC	SPRGFLXA	SARASOTA
219903	Alltel Communications, LLC	SRSTFLXA	SARASOTA
219903	Alltel Communications, LLC	SSDSFLXA	SARASOTA
219903	Alltel Communications, LLC	STAGFLBS	ST AUGUSTINE
219903	Alltel Communications, LLC	STAGFLMA	ST AUGUSTINE
219903	Alltel Communications, LLC	STAGFLSH	ST AUGUSTINE
219903	Alltel Communications, LLC	STGRFLXA	PALM HBR
219903	Alltel Communications, LLC	SWTHFLXA	TAMPA
219903	Alltel Communications, LLC	SYHSFLCC	SUNNY HILLS
219903	Alltel Communications, LLC	TAMPFLXE	TAMPA
219903	Alltel Communications, LLC	TAMPFLXX	TAMPA
219903	Alltel Communications, LLC	THNTFLXA	THONOTOSASSA
219903	Alltel Communications, LLC	TMTRFLXA	TAMPA

EXHIBIT A

**Alltel Communications, LLC  
ETC Designated Area in State of Florida**

<b>SAC</b>	<b>CETC NAME</b>	<b>CLLI CODE</b>	<b>WIRE CENTER NAME</b>
219903	Alltel Communications, LLC	TRENFLMA	TRENTON
219903	Alltel Communications, LLC	TRSPFLXA	TARPON SPGS
219903	Alltel Communications, LLC	UNVRFLXA	TAMPA
219903	Alltel Communications, LLC	VENCFLXA	VENICE
219903	Alltel Communications, LLC	VENCFLXS	VENICE
219903	Alltel Communications, LLC	VERNFLMA	VERNON
219903	Alltel Communications, LLC	WELKFLMA	CRESCENT CITY
219903	Alltel Communications, LLC	WIMMFLXA	SUN CITY CENTER
219903	Alltel Communications, LLC	WLCHFLXA	WESLEY CHAPEL
219903	Alltel Communications, LLC	WLCRFLXA	TAMPA
219903	Alltel Communications, LLC	WNHNFLXC	WINTER HAVEN
219903	Alltel Communications, LLC	WSSDFLXA	TAMPA
219903	Alltel Communications, LLC	WWSPFLHI	SPRING HILL
219903	Alltel Communications, LLC	WWSPFLSH	SPG HL
219903	Alltel Communications, LLC	YBCTFLXA	TAMPA
219903	Alltel Communications, LLC	YNFNFLMA	YOUNGSTOWN
219903	Alltel Communications, LLC	YNTWFLMA	YANKEETOWN
219903	Alltel Communications, LLC	YULEFLMA	YULEE
219903	Alltel Communications, LLC	ZPHYFLXA	ZEPHYRHILLS

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT B-1**

**PROGRESS REPORT ON 2008 SERVICE IMPROVEMENT PLAN  
PREVIOUSLY FILED WITH THE COMMISSION**

**THIS EXHIBIT IS WITHHELD FROM THE PUBLIC COPY  
AS THE FILER HAS REQUESTED CONFIDENTIAL TREATMENT**

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT B-2**

**UPDATED FIVE-YEAR SERVICE IMPROVEMENT PLAN  
FOR STUDY AREA CODE 219903**

**THIS EXHIBIT IS WITHHELD FROM THE PUBLIC COPY  
AS THE FILER HAS REQUESTED CONFIDENTIAL TREATMENT**

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT B-3**

**PROJECTED RECEIPTS FROM THE FEDERAL UNIVERSAL SERVICE FUND  
DURING CALENDAR YEARS 2009 AND 2010**

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**CONFIDENTIAL EXHIBIT C**

**OUTAGE REPORT  
FOR PERIOD JANUARY 1, 2008 THROUGH DECEMBER 31, 2008**

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**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**EXHIBIT D**

**UNFULFILLED REQUESTS FOR SERVICE  
FOR PERIOD JANUARY 1, 2008 – DECEMBER 31, 2008**

**EXHIBIT D**

**ALLTEL COMMUNICATIONS, LLC  
UNFULFILLED REQUESTS FOR SERVICE  
STATE OF FLORIDA**

**JANUARY 1, 2008 THROUGH DECEMBER 31, 2008**

**Number of Unfulfilled Requests  
For Service Within Designated Areas**

**0**

**Description of How Service  
Was Attempted**

**NA**