

We need a la carte access. The only way to watch my local baseball team on television is to buy a cable package for \$55.99 per month! I personally think that is ridiculous.

chat id : 47b9b5b4-da29-4caf-bc20-3ddb7f46b4a2

Problem : I would like to know the cheapest way for me to get Fox Sports Rocky Mountain. I am not a current customer.

G > I would like to know the cheapest way for me to get Fox Sports Rocky Mountain. I am not a current customer.

Marianne > Hello G_, Thank you for contacting Comcast Live Chat Support. My name is Marianne. Please give me one moment to review your information.

Marianne > How are you today?

G_ > fine, thanks

Marianne > Nice to know that you are doing fine.

Marianne > You are welcome.

Marianne > G, may I ask what channel is that?

G_ > It's where the Rockies play

Marianne > Oh that is channel 26 then.

G_ > ok

Marianne > Thank you for patiently waiting. I appreciate your patience.

Marianne > I am seeing here that it is included in the Digital Starter package.

G_ > If you have basic, can you pay something extra to get that one channel?

G_ > The digital starter package is more than I want to spend after the few initial months

Marianne > My apologies but we cannot add channels individually it is by package.

G_ > ok, thanks. Bye

Marianne > You are welcome.

Marianne > It is my pleasure to have you around and to have chatted with such a patient and wonderful customer like you.

Marianne > Is there anything else I can assist you with today?

