

2009 OCT 05 09:00 AM

Received & Inspected

OCT -5 2009
FCC Mail Room

Kay Pech

10711 Ashworth Circle
Cerritos, California 90703-2600

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September 29, 2009

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Wright Alternative Rulemaking Proposal
C.C. Docket 96-128

Dear Ms. Dortch:

I live in Cerritos, California, where I receive collect calls from my son, Jonathan Andreas, who is in the Avenal State Prison in Avenal, California. Currently I pay \$2.85 for a fifteen minute call. I enclose a copy of my recent phone bill to illustrate how expensive these charges are. My son is grieving for the harm he has done by committing his crime. He is very fragile emotionally now and needs to reach out to someone he trusts and can help him calm down. For his own safety, the last thing he wants to do in prison is break down crying. He is limited to 15 minute calls by the prison. You can see from the enclosed "billing for ILD Teleservices" that each call is terminated at 15 minutes and that the rate of \$2.85 is double what I would pay to call my sister across the country for that amount of time. Since there have been riots at Avenal, he calls more often to let me know that he is safe. I am deeply grateful that he can reach out to me. I believe I would go crazy if he were unable to call me.

It seems clear that the primary reason rates are so high is because of the commissions paid by prison phone service providers to correctional facilities. I believe these commissions are an unfair tax on families of inmates, including many who cannot afford these outrageous (or excessive, or exorbitant, or painfully high, or whatever words you believe best describes the) rates.

It is my understanding that a recent cost study submitted by prison phone service companies has determined a "fair rate" that eliminates commissions, covers legitimate costs and provides a reasonable return for prison phone companies while dramatically reducing call rates.

There is an immediate need for national regulation of a nation-wide prison phone industry which exploits vulnerable consumers shamelessly. The FCC has legal authority to provide industry oversight. This authority can be found at 47 U.S.C. § 276(b)(1)(A) (requiring the FCC to ensure fair compensation for each and every completed call) and 47 U.S.C. § 201(b) (requiring that all telephone charges and practices must be "just and reasonable").

In the responsible exercise of its duty, the FCC should) prohibit the payment of "commissions," and eliminate all other means (such as hidden fees) to unjustifiably inflate the cost of prisoner phone calls; require prison phone companies to offer the broadest possible range of calling options at fair and reasonable rates; and adopt cost-based, "benchmark" rates (which will provide a measurement of whether rates are fair and reasonable) for all intra-state and inter-state prisoner collect, pre-paid, and debit telephone calls. The benchmark rates should cover legitimate costs and provide a reasonable rate of return to prison phone providers so that there will be incentives for businesses to provide these services.

Please make sure fair rates will be made available to all inmate families everywhere. Thank you.

With my deep appreciation,

Kay Pech
Kay Pech

2009 OCT 05 09:00 AM
UNABCOF



Billing Date: 09/13/09 Page 1 of 6
 Telephone Number : 562 804-2725 010313
 Account Number: 01 2809 1127941046 07
 How to Reach Us : See page 2

KAY PECH

Account Summary

Previous Charges	\$ 85.86
Payment Received Aug 25. Thank You.	- 85.86
Adjustments	- 8.28
Balance Forward	- \$ 8.28
New Charges	
Verizon (page 3)	\$ 65.66
Other Providers (page 4) <i>Jon</i>	30.62
Total New Charges Due Oct 7, 2009	\$ 96.28

To avoid a late payment charge, payment must be received before Oct 14, 2009

Total Due

\$ 88.00

pd online 9/22

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Mail Payments To:

Verizon California, PO Box 9688, Mission Hills CA 91346-9688

Change of billing address?

Go to verizon.com/billingaddress or call us

see other side for important regulatory messages

▼ Detach & return payment slip with your check, payable to Verizon



Yes! I want to be a Literacy Champion. Sign me up for a \$1 monthly donation to **Verizon Reads**. Your signature is required. _____

Account: 01 2809 1127941046 07

New Charges Due: Oct 07, 2009

Total Due: \$ 88.00

210*HBRDA1
00021782 010000132777
01-CA 2809
5628042725 20010313

091309

Amount Paid :

\$

00021782 01 AV 0.335 AC091311 0080
 KAY PECH
 10711 ASHWORTH CIR
 CERRITOS CA 90703-2600

VERIZON CALIFORNIA
 PO BOX 9688
 MISSION HILLS CA 91346-9688



01 2809 1127941046 07N000000000828 00000008800 02



Total Verizon charges

\$ 65.66

Billing for ILD Teleservices



**ILD billing
 questions call
 800 433-4518**

The following charges appear on your Verizon bill as a service to ILD Teleservices
 Direct your billing questions to the phone number on the right.

Billing on behalf of GLOBAL TEL*LINK
 Billing Questions call 1 877 650-4249

For 562 804-2725

Operator Assisted Calls

Date	Time	Called from	Called to	Type	Period	Min
1 Aug 13	12:11 pm	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	5 1.67
2 Aug 13	4:17 pm	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	13 2.61
3 Aug 16	7:56 pm	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Eve	15 2.85
4 Aug 20	12:43 pm	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	15 2.85
5 Aug 25	1:03 pm	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	15 2.85
6 Sep 2	10:45 am	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	15 2.85
7 Sep 2	11:01 am	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	15 2.85
8 Sep 5	1:14 pm	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	15 2.85
9 Sep 8	3:28 pm	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	14 2.73
10 Sep 12	11:02 am	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	15 2.85
11 Sep 12	11:18 am	559-386-1650 Avenal CA	562 804-2725 Norwalk CA	Col	Day	15 2.85
Total						\$ 29.81

*Opr = operator dialed call 3rd = third party call
 Col = collect call Spl = special collect call

For questions concerning your bill, call the number listed at the top of this section
 The calls on this page were forwarded by ILD Teleservices, the clearinghouse
 agent for GLOBAL TEL*LINK

TAXES AND FEES ON SERVICES

12 Funding to support the Public Utilities Commission	05
13 911 State Tax	.15
14 California Relay Service and Communications Devices Fund	06
15 CHCF-B and the CASF	.15
16 California Teleconnect Fund surcharge	.02
17 CA Universal Lifeline Telephone Service	34
18 CA High Cost Fund - A	04
Total	\$.81
ILD Teleservices basic service charges	\$ 30.62