

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of)	
)	
Revision of the Commission's Rules to)	CC Docket No. 94-102
Ensure Compatibility With Enhanced 911)	
Emergency Calling Systems)	
)	
Amendment of Parts 2 and 25 to Implement)	IB Docket No. 99-67
the Global Mobile Personal Communications)	
by Satellite (GMPCS) Memorandum of)	
Understanding and Arrangements; Petition of)	
the National Telecommunications and)	
Information Administration to Amend Part 25)	
of the Commission's Rules to Establish)	
Emissions Limits for Mobile and Portable)	
Earth Stations Operating in the 1610-1660.5)	
MHz Band)	
)	
To: Chief, International Bureau		

**911 CALL CENTER POST-IMPLEMENTATION STATUS REPORT OF
IRIDIUM COMMUNICATIONS INC.
(October 2008 – September 2009)**

Pursuant to the Commission's Rules, and the Second Report and Order in the above-captioned proceeding, Iridium Communications Inc. ("Iridium"), the parent company of Iridium Satellite LLC, Iridium Constellation LLC, and Iridium Carrier Services LLC, hereby provides its 911 Post-Implementation Status Report.¹ Iridium is a wholesale provider of Mobile Satellite Services ("MSS").

¹ See 47 C.F.R. § 25.284(b); see also *Revision of the Commission's Rules to Ensure Compatibility With Enhanced 911 Emergency Calling Systems, Second Report and Order*, CC Dkt. No. 94-103, IB Dkt. No. 99-67.

A. Iridium's Identification Information

Corporate Headquarters:

Iridium Communications Inc.
6707 Democracy Blvd. Suite 300
Bethesda, MD 20817
(301) 571-6200

Filer of Post-Implementation Status Report and Contact Person on 911 Issues:

Olga Madruga-Forti
Vice President – Regulatory and Legal
Iridium Communications Inc.
6707 Democracy Blvd. Suite 300
Bethesda, MD 20817
(301) 571-6227

B. Address and Contact Person for Iridium's Call Center

Heather Taylor Oatley
Emergency Call Relay Center Manager
Intrado, Inc.
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C. Summary of Call Statistics by Month

Month	Total Calls Received	Total Calls Abandoned	Total Calls Forwarded to PSAP	Total Calls Ending at Call Center
Oct-08	55	13	18	24
Nov-08	41	16	7	18
Dec-08	49	14	8	27
Jan-09	40	17	5	18
Feb-09	41	17	6	18
Mar-09	47	15	7	25
Apr-09	43	18	5	20

Month	Total Calls Received	Total Calls Abandoned	Total Calls Forwarded to PSAP	Total Calls Ending at Call Center
May-09	80	19	18	43
Jun-09	55	22	16	17
Jul-09	136	29	43	64
Aug-09	100	24	34	42
Sep-09	74	26	21	27
Totals	761	230	188	343

Conclusion

Iridium has timely deployed 911 call center service and is forwarding calls to a public safety answering point (“PSAP”) where appropriate. Should you have any questions regarding the information provided in this report, please do not hesitate to contact the undersigned.

Respectfully submitted,

/s/ Olga Madruga-Forti

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Filed: October 15, 2009

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