

I have Sorenson VP-200 in my place of employment (my office) and lately, Sorenson has been blocking calls from outsiders who still use IP address. These outsiders are state government employees who cannot access regular Videophone due to firewall restrictions. Additionally, Sorenson changed my IP address on my home and office VP-200 without my knowledge, thereby, preventing callers to reach me via IP address. It is not yet November 12th! Thank you.