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November 4, 2009

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

**Re: Notification of Ex Parte Presentation of Time Warner Cable Inc., *A National Broadband Plan for Our Future*, GN Docket No. 09-51**

Dear Ms. Dortch:

On November 3, 2009, Steven Teplitz, Terri Natoli, and Kurt Fennell of Time Warner Cable Inc. ("TWC") and the undersigned participated in a teleconference with Brian David, Peter Bowen, and Nicholas Maynard of the Commission's Omnibus Broadband Initiative Team, during which we provided an overview of TWC's broadband services for small and medium-sized businesses.

We first described the high-speed Internet access services that TWC provides to business customers over its hybrid fiber-coax delivery network. The target market for these offerings is businesses with fewer than 100 employees. As with TWC's residential broadband offerings, these Internet access services provide asymmetrical speeds, with downstream capabilities ranging from maximums of 7 Mbps to 50 Mbps and upstream capabilities ranging from maximums of 768 kbps to 5 Mbps, depending on the service area. Unlike residential services, however, the business-class offerings feature a static IP address; a cable router, which allows for support of routing protocols and integration with business services; business directory listings; advanced billing options; dedicated customer care; and other value-added options.

We then described TWC's Dedicated Internet Access and Metro Ethernet service lines for business customers that require additional bandwidth and/or performance assurances. Dedicated Internet Access provides Internet connectivity at symmetrical speeds ranging from 10 Mbps to 1 Gbps. Metro Ethernet is a dedicated data networking service that connects two or more customer locations at symmetrical speeds ranging from 512 kbps to 1 Gbps. Both service categories offer service-level assurances that are not feasible for broadband offerings that rely on

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shared bandwidth, and both may be bundled with other business solutions, including productivity applications, managed hosting, and security and storage services, among others.

Finally, we described TWC's VoIP-based Business Class Phone services, which many small and medium-sized businesses purchase to replace conventional circuit-switched services. We explained that business customers often find the combination of broadband and voice services (and, in some cases, video service), with associated bundling discounts, to be an attractive option.

Please contact the undersigned if you have any questions about this notice.

Sincerely,

/s/ Matthew A. Brill

Matthew A. Brill  
of LATHAM & WATKINS LLP

cc: Brian David  
Peter Bowen  
Nick Maynard