



**CSDVRS, LLC**  
**600 Cleveland Street, Suite 1000 – Clearwater, Florida 33755**  
**Voice: 727-254-5600 Fax: 727-443-1537 Toll Free: 888-927-3877**

**November 23, 2009**

***VIA ELECTRONIC FILING***

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

**RE: Notice of Ex Parte – CG Docket 03-123**

Dear Ms. Dortch:

On November 20, 2009, Sean Belanger, Chief Executive Officer of CSDVRS, met with Thomas Chandler, Chief of the Disability Rights Office and Michael Jacobs, Legal Counsel to the Chief to discuss current VRS industry liabilities and the recent filing of CSDVRS before the Commission.

During the meeting, CSDVRS discussed the use of VRS for internal employee calls and the need to limit such calls while striking a balance to encourage providers to hire more deaf and hard of hearing people. CSDVRS also discussed the multipoint control unit (MCU) solution as outlined in its recent filing, as well as its proposal to prohibit reimbursement for the use of VRS in customer support. Lastly, CSDVRS discussed effective due process measures for the VRS industry. The parties also discussed other open VRS issues currently pending before the Commission including device porting, toll free numbers, and “white label” providers.

On November 23, 2009, Mr. Belanger along with William Cobb, Vice President of Network Engineering of CSDVRS, John Harris, Chief Technology Officer of CSDVRS, Christopher Wagner, Vice President of Marketing of CSDVRS, and the undersigned General Counsel of CSDVRS spoke via conference call to Nicholas Alexander and Catherine Seidel of the Wireline Competition Bureau. The topic of discussion was the provisioning of toll-free 800 numbers in the internet TRS database and the functionality of point-to-point calls in the wake of the November 12, 2009 numbering deadline.

This letter is being filed for inclusion in the public record of the Commission's docket CG 03-123.

Sincerely Yours,

A handwritten signature in black ink, appearing to read "W. Banks", written over a diagonal line that extends from the signature down towards the typed name below.

William Banks, General Counsel  
CSDVRS, LLC

Cc: Thomas Chandler  
Michael Jacobs  
Mark Stone  
Nicholas Alexander  
Catherine Seidel