641-857-3211
800-328-6543
Fax: 641-857-3300
E-Mail: dumontel@netins.net

DUMONT TELEPHONE COMPANY

506 Pine Street — Box 349 — Dumont, Iowa 50625-0349

November 30, 2009

Dear Universal Communications of Allison, Inc. Customers:

Effective December 31, 2009, all customers of Universal Communications of Allison, Inc. ("Universal") will become customers of Dumont Telephone Company ("Dumont"). Universal is currently a wholly-owned subsidiary of Dumont. Universal will be liquidated and the telecommunications services presently provided by Universal will be provided by Dumont.

There will be no change in rates, terms or conditions of any services as a result of this change, and Dumont will be responsible for any carrier change charges. Effective December 31, 2009, Dumont will provide local telephone service to you in accordance with the rates, terms and conditions contained in its tariffs on file with the Iowa Utilities Board. Any subsequent change to rates, terms or conditions of service will be made, and notice provided to customers, in accordance with the rules of the Iowa Utilities Board.

Your local phone service will continue without interruption. No change will be required in your preferred long distance carrier. Existing preferred long distance carrier freezes will remain in place unless you notify us of any change.

Beginning December 31, 2009, Dumont will be responsible for addressing any complaints you may have regarding services provided by Dumont, as well as any complaints due to service provided prior to that date by Universal. Prior to December 31, 2009 Universal will continue to service your account.

If you do not wish to receive local telephone service from Dumont, you are entitled to switch to another service provider, if available. As of December 31, 2009, all Universal customers who have not switched to an alternative carrier will automatically become customers of Dumont.

If you have any questions regarding this notice or for customer service inquiries, please contact us toll free at (800) 328-6543.

#1760536