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Our File No.: 4889010001

December 1, 2009

## Via Electronic Filing

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

**Re: Notice of Ex Parte Conference  
Telecommunications Relay Services and Speech-to-Speech Services for  
Individuals with Hearing and Speech Disabilities  
E911 Requirements for IP-Enhanced Service Providers  
CC Docket 03-123; WC Docket 05-196**

Dear Ms. Dortch:

On November 30, 2009, the undersigned counsel to Telecommunications for the Deaf and Hard of Hearing, Inc. ("TDI") had an *ex parte* conference with Nicholas Alexander, Associate Bureau Chief, Wireline Competition Bureau ("WCB").

I explained that the information that the Consumer Groups were receiving from CSDVRS and Snap Telecommunications as well as the recent *ex parte* communications placed in the record by CSDVRS showed that the situation with regard to point-to-point video calling to toll free numbers was even worse than previously described by the Consumer Groups. This new information confirms that a significant number of point-to-point calls to toll free numbers are not being connected, that there is a great deal of consumer confusion, and that the situation will remain this way until a stay and return to the status quo ante is ordered by the Commission. I added that once a stay is granted and there is a return to the status quo ante, the Consumer Groups look forward to working with the Commission to develop means to reduce toll free number use and to eliminate toll free number abuse in general.

I emphasized that the Consumer Groups' Petition for Emergency Stay filed on October 27, 2009 and Supplement to Petition for Emergency Stay; Request to Return to the Status Quo Ante filed on November 12, 2009 are unopposed, and there is no record evidence to contradict the assertions made in those two pleadings. I stressed that point-to-point video calling to toll free numbers has been disrupted for three weeks, the situation is urgent, and there is a pressing need for rapid Commission action.

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Very truly yours,  
/s/  
Eliot J. Greenwald

Cc (by e-mail): Nicholas Alexander  
Claude L. Stout