

Microsoft Corporation
Law and Corporate Affairs
1401 Eye Street NW, Suite 500
Washington, DC 20005

Tel. 202-263-5900
Fax 202-263-5901 or 5902
<http://www.microsoft.com/>



December 23, 2009

Ex Parte

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: GN Docket Nos. 09-47, 09-51, and 09-137

Dear Ms. Dortch:

On December 22, 2009, Diana Pallais, Randy Siegel, Shaun O'Conner and Paula Boyd of Microsoft participated in a series of meetings with Jessica Strott and Brian David of the Commission staff. Ilana Berkowitz and Elise Kohn of the Commission staff also participated in some of these meetings. During these meetings, a range of public policy approaches to encouraging and effectuating broadband adoption were discussed. A number of these meetings, which occurred in the context of the above-referenced dockets and as part of the Commission's ongoing efforts to develop a National Broadband Plan, also included some or all of the following individuals, a number of whom participated by telephone: John Wasielewsky of the United States Agency for International Development; Eric Greenman, Peter Pitsch and Marjorie Dickman of Intel Corporation; Brian Metford of Connected Nation; Luke Tate and Becky Parks of the U.S. Department of Housing and Urban Development ("HUD"); and Ken Eisner of One Economy Corporation.

As part of these meetings, Ms. Pallais and others from Microsoft shared with Commission staff lessons learned by Microsoft's Partnerships for Technology Access initiatives outside of the U.S. that have been effective in improving consumer access to technology and broadband adoption rates across certain communities, such as the elderly. Ms. Pallais explained that the most effective of these initiatives have targeted defined segments of the population, and she noted that the involvement of the government, the private sector, and the non-profit sector will be needed to ensure the meaningful adoption and use of broadband services. Ms. Pallais also highlighted the importance of pursuing opportunities to ensure that technology is relevant to the lives of targeted populations. Ms. Pallais discussed the importance of facilitating the meaningful availability of a diverse group of devices so consumers can tailor their broadband experiences to suit their individual needs. The parties attending these meetings also explored different economic models and practical frameworks for effectuating broadband adoption, the objectives of government agencies such as HUD, and the resources that can be provided by government

agencies and non-profits in understanding target populations and implementing broadband adoption plans in their communities.

Pursuant to the Commission's rules, a copy of this letter is being filed electronically in the above-referenced dockets. Please contact the undersigned if you have any questions concerning this submission.

Respectfully submitted,

/s/ Paula Boyd

Paula Boyd
Regulatory Counsel for Microsoft Corp.

cc: Jessica Strott
Brian David
Ilana Berkowitz
Elise Kohn