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Chairman Julius Genachowski  
Commissioner Meredith Attwell Baker  
Commissioner Mignon Clyburn  
Commissioner Michael J. Copps  
Commissioner Robert M. McDowell

Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 09-191

January 11, 2010

Dear Chairman Genachowski and Commissioners:

I run a business, manage a payroll, attend to hiring and push my company to grow through innovation and customer service. My business and thousands of others benefit when we have sensible rules, limited regulation, and more freedom to operate.

I'm concerned that heavy handed rules on network neutrality will impact my business and other businesses around the country. In the old days, we'd spend enormous amounts of money on postage and mailing services. Today, the Internet allows us to save that money and use it for more hiring, more research, or more advertising to promote our business.

You cannot imagine how much we save through the intelligent use of the Internet. Email saves us postage. Our company brochure is online. Our customers can get immediate help via our website and we can handle nearly any customer request in short order.

If new rules and crushing regulations are placed on the Internet business, my business will suffer. America is unique in the world in how our Internet business operates. It's working and working well. Why would we ever want to change things now?

Please keep my business in business by not changing Internet services for the worse. Thank you.

Sincerely,

Dawn M. Cooper  
CEO